



NEWS AND NEIGHBORS

Newport News Redevelopment and Housing Authority

November 2023

Volume 30, Issue 11

**HOLIDAYS
OBSERVED
DURING THE
MONTH OF
NOVEMBER**

~

November 11

Veteran's Day

November 23

Thanksgiving Day



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November 7, 2023



Time Polls are open:

6:00 a.m. to
7:00 p.m.

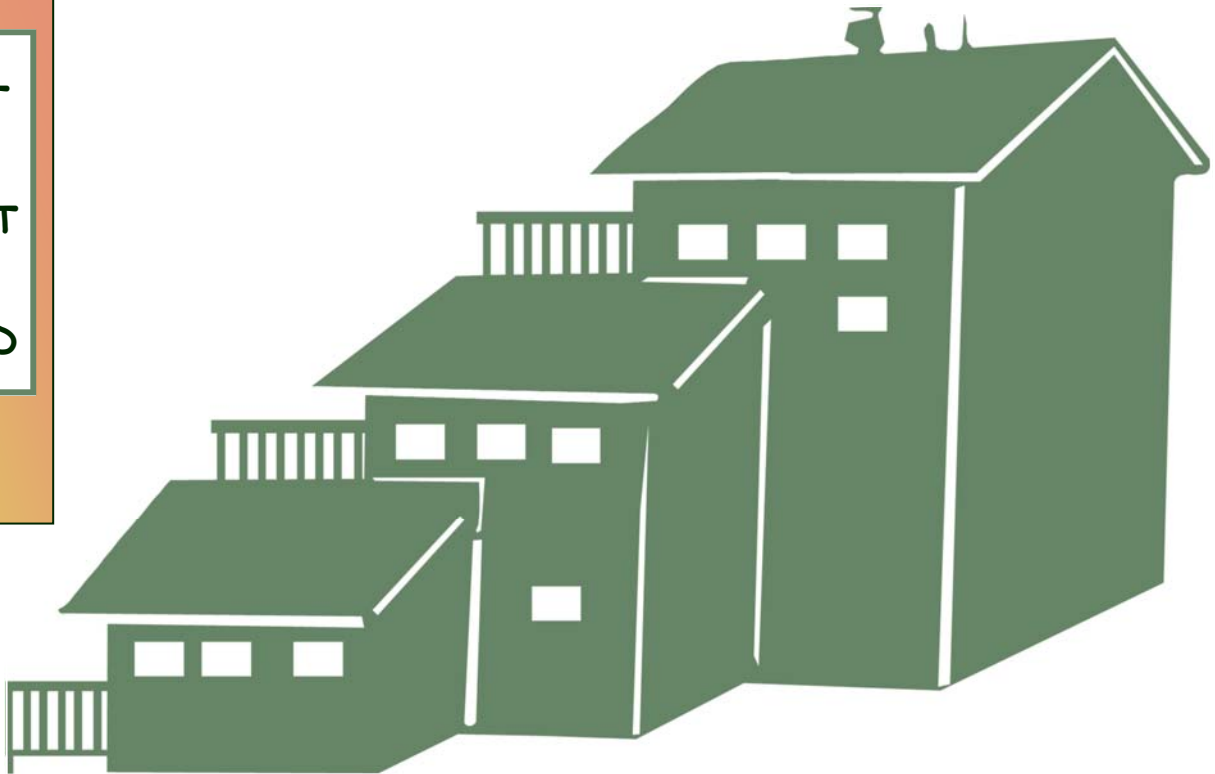
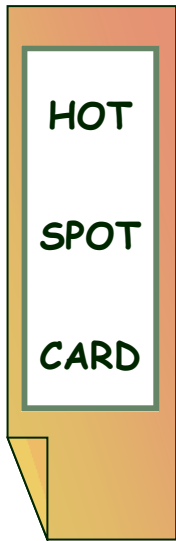
From the Executive Director...



Karen R. Wilds
Executive Director

You can resolve to make your neighborhood a safer place. A Hot Spot Card with a pre-addressed stamped envelope is enclosed in each newsletter this month. If you know about any past criminal, any potential violence or any activity you suspect is illegal anywhere in our City, please use this card. It is completely anonymous. It can be dropped off at your rental office or mailed.

If you would like to talk to someone about any concerns you have, you can call NNRHA Safety and Security Officer at (757) 928-2660.



PREPARE NOW:

- Review your emergency plan
- Check your supplies
- Set up an out-of-town contact
- Secure important documents
- Figure out your evacuation route
- Be aware of your vehicle's surroundings
- Follow official instructions

PLAN

PREPARE

EVACUATE



PLAN / PREPARE / EVACUATE

THE FAMILY INVESTMENT CENTER (FIC) MARSHALL COURTS RECREATION CENTER

FREE TRAINING PROGRAMS

The Family Investment Center offers free training in the following courses:

- CNA;
- Self-Paced Typing;
- Employability Skills Workshops;
- Resume and Interviewing Prep;
- Job Lead Assistance;
- Homeownership.

Call 757.928.3680 if you have questions regarding programs offered.

PROGRAMA LIBRE DE INSTRUCCION

Centro de Trabajo Para la Familia ofrece los Cursos que sigue:

- Mecanografía;
- Habilidades de obrero;
- Ayuda con su resumen y su entrevista;
- Como se encuentra trabajo;
- Como encontrar y poseer una casa.

Centro de Trabajo
Para La Familia
600 C Ridley Circle
Newport News, VA 23607

Lunes—Viernes

8 de la mañana - 4:30 de la tarde

757.928.360 ingles
757.928.6146 español

**Same great training opportunities...
Come to our new location**

The Family Investment Center

~NEW LOCATION~

Marshall Courts Recreation Center
3301 Marshall Avenue • Newport News, VA
Monday thru Friday
8:00 AM—4:30 PM
757.928.2682





Join us at the Explore - Engage - Employ Community Expo on **Saturday, November 4, 2023, 10:00 a.m. - 2:00 p.m.** for a day filled with exciting opportunities and valuable connections. This in-person event will be held at 14302 Old Courthouse Way, Newport News, VA 23602.

Whether you're a job seeker or simply interested in learning more about the Newport News Department of Human Services, this expo is the perfect opportunity to kickstart your journey. With a wide range of programs and services, you'll have the chance to explore our various offerings and learn about the latest trends and initiatives. Register today!

On-site Interviews - Kid's Activities - Giveaways - Program & Service Information - Refreshments - On-site Applications - and more!



**NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY
SECTION 504 REQUEST FOR A REASONABLE ACCOMMODATION**



**RETURN THIS COMPLETED FORM TO YOUR
MANAGEMENT OFFICE**

Tenant's Name: _____

Complex Name: _____

Address/Apt. #: _____ Zip _____

Telephone #: _____

The Newport News Redevelopment and Housing Authority (NNRHA) is required by law to provide special services, transfers or modifications to apartments, buildings or grounds to meet the needs of tenants with disabilities. These are called reasonable accommodations. NNRHA may require documentation to support a claim for a reasonable accommodation. The information supplied will be kept confidential pursuant to law.

NNRHA will work with you to determine how to fulfill your request.

Tenant's Signature _____ Date _____

_____ No one in my household has a disability.
(I do not need to complete the rest of this form)

_____ I am not requesting NNRHA to provide an accommodation at this time.

The following person (s) in my household has/have a disability and need one or more of the reasonable accommodations below:

_____ Uses a wheelchair

_____ Uses a walker

_____ Vision impaired

_____ Hearing impaired

_____ Grab bars

_____ Audio visual smoke
Alarm

_____ Door bell light signaler

_____ Other accommodations, please explain:

What You Need To Know About Section 3

Section 3 Act

Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u)(as amended), requires that economic opportunities generated by certain HUD financial assistance for housing (including Public and Indian Housing) and community development programs shall, to the greatest extent feasible, be given to low and very low-income persons, particularly those who are recipients of government assistance for housing, and to businesses that provide economic opportunities for these persons.

Who Are Section 3 Residents?

Other HUD programs covered by Section 3 (to distinguish between HUD Public and Indian housing programs) are those that provide housing or community development assistance for housing rehabilitation, housing construction, or other public construction project.

Public housing residents including persons with disabilities.

Low and very low income persons who live in the area where a HUD assisted project is located.

What is a Section 3 Business?

A section 3 business is one:

That is owned by Section 3 residents
Employs Section 3 residents or;
Subcontracts with businesses that provide opportunities to low and very low income persons.

► *What types of Economic Opportunities are available under Section 3?*

- Jobs and Employment opportunities
- Training and Educational opportunities
- Contracts and Business opportunities

► *Who will provide the Economic Opportunities?*

• Recipients of HUD financial assistance and their contractors and subcontractors are expected to develop a Section 3 Plan to assure that economic opportunities to the greatest extent feasible, are provided to low and very low-income persons and to qualified Section 3 businesses. One element of that Plan is the use of a Section 3 clause which indicates that all work performed under the contract is subject to the requirements of Section 3.

► *Who receives Economic Opportunities under Section 3?*

For training and employment:

- persons in public and assisted housing;
- persons in the affected project neighborhood;
- participants in HUD Youth-build programs;
- ◆ homeless persons.
- ◆

For contracting:

- businesses which fit the definition of a Section 3 business.

► *How can individuals and businesses find out more about Section 3?*

For contracting opportunities contact:

The Office of Human Affairs
Representative: Emmagene Slade
392 Maple Avenue, P.O. Box 37
Newport News, VA 23607
Phone: 757-247-6747 Fax: 757-380-1269

For training and employment opportunities contact:

Representative: LaSandra Wingate
Newport News Redevelopment and Housing Authority
P. O. Box 797
Newport News, VA 23607-0797
Phone: 757-928-2628

**2-3 WEEK
TRAINEE
COURSES**



**AN
EXCELLENT
CAREER
OPPORTUNITY**



How to Apply:



1 Visit
buildyourcareer.com



2 Choose
"Careers/
Trades"



3 Search
"Trainee"



4 View all
available
programs.

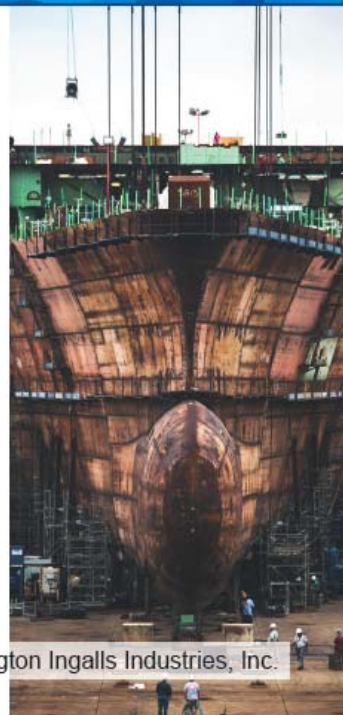


5 Submit
your
application.



**90%
HANDS-ON
INSTRUCTION**

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**STARTING PAY
OVER \$22 PER
HOUR**



REAC INSPECTIONS – COVID-19 UPDATES AND INFO



- ✓ HUD resumed inspection operations in June 2021.
- ✓ HUD worked closely with the CDC and stakeholders to develop flexible protocols which included a 28-day notification period to property management before an inspection.
- ✓ Residents may opt out of having their unit inspected and an alternate unit will be selected.

RESIDENT CONCERNS

- ✓ Residents should communicate COVID-19 health or related concerns to their property representative. An alternative unit will be selected for inspection.
- ✓ The inspector and property representative will practice safe distancing and wear personal protective equipment (PPE) consistent with CDC guidance.
- ✓ Residents who are home may elect to leave or stay in the unit during the inspection.

PROPERTY CONCERNS

- ✓ PHAs/Owners & Agents may communicate COVID-19 related concerns at the 28, 14, and 2-day notification intervals.
- ✓ If you have any additional questions, please coordinate with your inspector or you may reach out to REAC's Technical Assistance Center (TAC) at 888-245-4860.
- ✓ PHAs/Owners & Agents may reference the REAC Inspector Notice No. 2020-01 for additional detail:
<https://www.hud.gov/sites/dfiles/PIH/documents/COVID19InspectorProtocolNotice2021-01.pdf>

REQUESTS TO POSTPONE

- ✓ All requests to postpone inspection must be communicated to the Technical Assistance Center (TAC): 888-245-4860.
- ✓ REAC works with properties and inspectors to analyze postponement requests on a case-by-case basis, balancing COVID-19 conditions with the risks of not inspecting.
- ✓ REAC will coordinate with Multifamily and Public Housing leadership to ensure it evaluates all relevant factors.
- ✓ On the day of the inspection, the inspector is required to report to the Technical Assistance Center property-level COVID cases.

https://www.hud.gov/program_offices/public_indian_housing/reac

General Overtime Guidelines

Maintenance staff will respond to the following calls:

1. Gas Leaks;
2. Electrical Problems;
3. Smoke Detector;
4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House and Marshall);
5. No Heat between 5:00 p.m. on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.
6. Floods and Sewer Problems;
7. Broken Windows;
8. Collapsed ceiling or damaged roofs;
9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
10. Lock Out/Lock Change;
11. Damaged Exterior Doors;
12. Fire.

Note to Residents: If you believe the situation can wait until the next day, call first thing in the morning.

Requested Work Orders

Public Housing

Marshall Courts (757) 928-6154
 Ashe Manor (757) 928-6187
 Aqueduct (757) 833-5700
 Pinecroft (757) 269-4300
 Orcutt Townhomes I (757) 928-6187

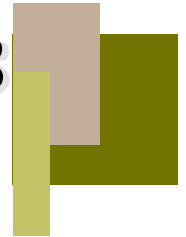
*Marshall (757) 928-6181

Tax Credit Properties

Oyster Point/Brighton (757) 269-4307
 Brighton (757) 591-3280
 Cypress Terrace (757) 833-5720
 Orcutt Townhomes III (757) 928-6187
 Lassiter Courts (757) 928-2690
 Great Oak (757) 592-7448
 Jefferson Brookville (757) 928-2690
 Spratley House (757) 928-6187

* Please use this number ONLY after 5:00 p.m.
 (757) 247-0484

Manager's Corner



Aqueduct	Last Thursday Each Month	10:00 am Gymnasium
Ashe Manor	3rd Thursday Each Month	1:30 pm Community Room
Brighton	3rd Tuesday Each Month	2:00 pm Community Center
Cypress Terrace	2nd Tuesday Each Month	11:00 am Community Center
Great Oak	3rd Thursday Each Month	2:00 pm Community Center
Jefferson Brookville	3rd Thursday Each Month	3:30 pm - Jefferson Brookville Community Room
Lassiter Courts	2nd Thursday Each Month	3:30 pm Community Room
Marshall Courts	3rd Thursday Each Month	2:00 pm Recreation Center
Orcutt Townhomes I	4th Thursday Each Month	10:00 am - Ashe Manor Community Room
Orcutt Townhomes III	4th Thursday Each Month	1:30 pm - Ashe Manor Community Room
Oyster Point	3rd Tuesday Each Month	11:00 am Community Room
Pinecroft	1st Monday Each Month	3:00 pm Lobby
Spratley House	2nd Wednesday Community Room	3:00 pm Community Room



MISSION STATEMENT

The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.



What are YOU Thankful For?



With Gratitude at Thanksgiving... We Appreciate You.
Newport News Redevelopment and Housing Authority

REHABILITATION ASSISTANCE



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

Program Name	Services	Payment
Tidewater Area Hot Line 459-8467	Narcotics Anonymous	No fees
Narcotics Anonymous VA Regional Hot Line 1-800-777-1515	Support group for recovering substance abusers.	No fees
Hampton Roads Clinic Reflections 827-8430	Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility	Sliding fee Scale Medicaid
Project Link 245-0217	Case management and coordination services for prenatal abuser	Sliding fee Scale Medicaid
AI Anon/Alateen 1-888-425-2666	Support group Alcoholism-friends/relatives and teens.	No fees
AA Hotline 595-1212	12 Step Program	No fees
Peninsula Area Help Line 875-9314	Narcotics Anonymous	No fees
Advanced Recovery Systems	Alcohol, Eating Disorders and Substance Abuse	Private Insurance

FILING A COMPLAINT...

Here is the Customer Service Hotline Number:

757-928-6063 or 757-928-6170

A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY THE NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY. WHEN FILING A COMPLAINT, YOU MUST STATE YOUR FULL NAME, ADDRESS, AND TELEPHONE NUMBER AND SPEAK AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

THANK YOU



Thank You
VETERANS

HONORING ALL WHO SERVED



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Newport News Redevelopment and
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