



NEWS AND NEIGHBORS

Newport News Redevelopment and Housing Authority

September • 2023

Volume 30 • Issue 9

HOLIDAYS OBSERVED DURING THE MONTH OF SEPTEMBER

Labor Day

September 4

Fall Begins

September 23



INSIDE THIS ISSUE

Back to School Tips for Parents	2
Successful Habits for Students	3
Bus Behavior Tips	4
Newport News Public Schools Calendar	5
Outdoor Grilling Safety Procedures	6
The Family Investment Opportunities	7
Job Opportunity	8
Newport News Shipbuilding are Hiring Trainees	9
NEWS RELEASE: Social Security Information	10
Comunicado de Prensa Seguro Social	11
All About me	12
Hurricane Preparedness	13
REAC Inspections Information and Updates	14
Manager's Corner	15
Rehabilitation Assistance	16

How do I Register to Vote?

Voter Information

Who can register to vote?

Where can I get a registration form?

Registration Deadlines?



To be eligible to register to vote in Virginia a person must:

- Be a resident of Virginia (A person who has come to Virginia for temporary purposes and intends to return to another state is not considered a resident for voting purposes);
- Be a U. S. Citizen;
- Be 18 years old (Any person who is 17 years old and will be eighteen years of age at the next election shall be permitted to register in advance and also vote in any intervening primary or special election;
- Does not claim the right to vote in any other State;
- Not currently declared mentally incompetent by a court of law;
- If convicted of a felony, your right to vote must have been restored.

Persons eligible to register can obtain a registration application at any of the following locations:

- Local voter registration office: **Newport News City Hall-2400 Washington Avenue 6th Floor-Newport News, Virginia 23607.** Telephone number: **757.926.8683**
- Online: **www.nngov.com/voter-registrar.**
- State or local government offices when applying or recertifying for Aid to Dependent Children, Food Stamps, WIC, Medicaid, or Rehabilitation Services;
- Government offices in the State that provide State-funded programs primarily engaged in providing services to person with disabilities;
- Armed forces recruitment offices;
- Public Libraries: **Pearl Bailey-2510 Wickham Avenue, Newport News, VA 23607**
Grissom-366 DeShazor Drive, Newport News, VA 23608
West Avenue-2907 West Avenue, Newport News, VA 23607
Main Street-110 Main Street, Newport News, VA 23601
- State Board of Elections office;
- Department of Motor Vehicles offices;
- Voter Registration Drives.

Registration Deadline: October 17, 2023 by 5:00 p.m. (in person)
If registering online, must be submitted by 11:59 p.m.





Going Back to School... Top 10 Tips for Parents

1. Meet the principal and teachers at the beginning of the school year.
2. Find out the best way to reach your child's teacher and tell them the best way to reach you (e.g. cell phone/texting/ email, phone call)
3. Go to Back-To-School night and events at your child's school. Kid's who see their parents at school get better grades.
4. Regularly check your child's backpack for notes, and keep track of homework.
5. Help your child with homework if needed, and always check when it's done.
6. Create a study space with good lighting and set regular time for homework.
7. Read, read, read. Have your child read everyday. Read to them, read with them and make sure your child sees you reading as well.
8. Provide healthy food every meal. Skip the sweets and soda -these foods don't help kids learn.
9. Make sure your child gets enough sleep.
10. Go online to www.GreatSchools.org and get other ideas for helping your child be the best that they can be.





10 Habits of Successful Students

1. **Get Organized.** Making a plan for what you're going to do and when you're going to do it will make sure you're always ahead of the curve - literally.
2. **Don't multitask.** Studies have shown that multitasking is physically impossible.
3. **Divide it up.** Studying isn't fun to begin with, and forcing yourself through a study marathon will only make it worse. Dividing your work into manageable chunks and rewarding yourself when you finish each chunk will make studying (more) fun.
4. **Sleep.** Don't underestimate the importance of those eight hours of sleep every night! Getting a good night's rest will sharpen your focus and improve your working memory.
5. **Set a schedule.** Do you work better right after school or after you've eaten dinner? Are you more productive in 90-minute blocks or half-hour spurts? Find a schedule that works for you, and stick to it.
6. **Take notes.** Taking notes will not only keep you more engaged during class, but will also help you narrow down what you need to study when exam time rolls around. It's much easier to reread your notes than to reread your entire textbook!
7. **Study.** This one might be obvious, but did you know that there's a right and a wrong way to study? Review your material several days ahead of time, in small chunks, and in different manners (for example, write flashcards one day and take practice tests the next). In other words, don't cram.
8. **Manage your study space.** Find a place that will maximize your productivity. Look for places away from the television and other distractions. Whether it's your local library or just the desk in your bedroom, set aside a study space that you'll want to spend time in.
9. **Find a study group.** Sitting down with a group of people who are learning the same things as you is a great way to go over confusing class material or prepare for a big test. You can quiz each other, re-teach material, and make sure that everyone is on the same page. After all, teaching someone else is the best way to learn.
10. **Ask questions.** You're in school to learn, so don't be afraid to do just that! Asking for help - from a teacher, a tutor or your friends - is a surefire way to make sure you truly understand the material.

BUS BEHAVIOR TIPS

SCHOOL BUS

RESPECT

- ❖ Appropriate noise level
- ❖ Stay in personal space
- ❖ Follow all established bus rules
- ❖ Follow adult directions

RESPONSIBILITY

- ❖ Keep bus clean & tidy
- ❖ Stay in personal space
- ❖ Stand patiently in line to get on/off bus

HONESTY

- ❖ Stay in assigned seat
- ❖ Be truthful
- ❖ Report any problems to driver

TOLERANCE

- ❖ Accept people, events or situations with patience and understanding
- ❖ Allow different opinions, beliefs, behaviors, and feelings without judgement
- ❖ Respect other people's differences
- ❖ Reject stereotypes

SAFETY

- ❖ Follow all established bus rules
- ❖ Remain seated until driver says otherwise
- ❖ Follow all adult directions
- ❖ Keep all personal items secure
- ❖ Remain in personal space at all times (in line, in seats and at bus stop)

**WELCOME
BACK TO SCHOOL**

NNPS 2023-2024

APPROVED 3/21/23



SCHOOL CALENDAR

Newport News Public Schools • 12465 Warwick Blvd., Newport News, VA 23606 • (757) 591-4500 • www.nnschools.org

July 2023						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

4 Independence Day - Schools and Offices Closed
7, 14, 21, 28 Summer Hours

August 2023						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

4, 11 Summer Hours
7 New Teachers Report
17 All Teachers & Teacher Assts. Report
28 All Students Report

September 2023						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

1 Schools Closed (as required by State Code). Twelve-Month Employees Report Labor Day - Schools and Offices Closed
4
22 Half Day Dismissal for Elementary Students; Teacher Planning in p.m.; Full Day for Middle and High Students

October 2023						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

2 Schools Closed for Students; Full Teacher Planning Day
20 Schools Closed for Students; Half Day Teacher PD in morning and family conferences in the afternoon (and held throughout the week)

November 2023						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

7 Teacher Work Day (Election Day); Students do not report
22 Schools Closed; Half Day for Twelve-Month Employees
23-24 Thanksgiving Observance Schools & Offices Closed

December 2023						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

18-29 Winter Break - Schools and Offices Closed (12 month employees to use 1/2 day leave each day, Dec. 18-21)

January 2024						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

1 Winter Break - Schools and Offices Closed
2 Schools Closed for Students; Full Teacher Planning Day
3 Schools Reopen
15 Rev. Dr. Martin Luther King, Jr. Day
22-24 Exam Dates - 1/2 day high schools
25 Teacher and Support Staff Work Day - Students do not report
26 Regional Prof. Development Day
29 Second Semester begins

February 2024						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	

16 Half Day Dismissal for Elementary Students; Teacher Planning in p.m.; Full Day for Middle and High Students
19 Presidents' Day - Schools Closed, Twelve-Month Employees Report

March 2024						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

8 Schools Closed for Students; Half Day Teacher PD in morning and family conferences in the afternoon (and held throughout the week)
29 Students Half Day Dismissal; Teacher Work Day

April 2024						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

1-5 Spring Break (annually 1st week of April for Peninsula school divisions) - Schools & Offices Closed (12 month employees to use 1/2 day leave each day, April 1-4)
8 Schools Closed for Students; Full Teacher Planning Day

May 2024						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

27 Memorial Day - Schools and Offices Closed

June 2024						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

8-9 High School Graduations (Tentative)
10, 11, 12 ECC, Elementary & Middle - Early Dismissal
10, 11, 12 High School - Half Day Dismissal
12 Last Student Day
13 Last Teacher Day
19 Juneteenth - Schools and Offices Closed
21, 28 Summer Hours

9 Weeks Report Cards			
Period	Ends	# of Days	Reports Issued
1	Nov. 6	47	Nov. 15
2	Jan. 24	40	Feb. 6
3	Mar. 29	43	Apr. 16
4	June 12	46	June 12

Religious observances beginning/occurring on 2023-2024 student school days:

Yom Kippur - Sept. 25
Hanukkah - Dec. 8
Ash Wednesday - Feb. 14
Ramadan - Mar. 11
Eid al-Fitr - April 10
Ascension Day - May 9

Calendar instructional hours exceed 990 state hour requirement.

*All schools need to schedule at least one evening conference period, preferably in the fall.
NOTE: If make-up days are necessary, they will be made up, at the superintendent's direction.

- ★ First Day of School
- Schools & Offices Closed
- Half Day Dismissal
- Early Dismissal
- Schools Closed, Offices Open
- ⋯ Schools Closed, Half Day Offices Only
- Key Dates

Outdoor Grilling Safety Rules



- Electric Grills are still allowed for both indoor and outdoor usage.
- Propane Grills, Dual Fuel grills and Propane Turkey Fryers **are not permitted**.
- Outdoor charcoal, hibachi and wood pellet grills are permitted.
- Grills must be used at a minimum distance of 10 to 15ft away from any structure.
- Using grills on the sidewalks is prohibited.
- Grills **cannot** be left unattended at any time while in operation.
- Dumping coals and ash from the grill onto the grass or pavement is **strictly prohibited**.
- Never, under any circumstances, should lighter fluid or matches be left unattended.
- Tenants are responsible for the clean-up of any grease, ash coals and food that spills.
- Accumulated debris from the grill is to be wrapped in aluminum foil and placed in trash receptacles after cooling.
- Any tenant that fails to properly clean spills and accumulated debris will incur a fine of \$25.00.
- **Storage of Outdoor Charcoal, Hibachi and Wood Pellet Grills**
 - ✓ Outdoor grills can be stored in the back of each housing unit when not in use.
 - ✓ Outdoor grills can be stored in units in a clean and orderly manner, not blocking passageways and egresses and not in the utility closet.
 - ✓ Any unit that fails to properly store a grill will be fined \$25.00.
 - ✓ No storing of Lighter Fluids.
 - ✓ Grills cannot be stored in the front of an apartment.

NNRHA does not waive any liability for any unsafe practices. If you have any questions please call your rental office.





THE FAMILY INVESTMENT CENTER (FIC) MARSHALL COURTS RECREATION CENTER

FREE TRAINING PROGRAMS

The Family Investment Center offers free training in the following courses:

- CNA;
- Self-Paced Typing;
- Employability Skills Workshops;
- Resume and Interviewing Prep;
- Job Lead Assistance;
- Homeownership.

Call 757.928.3680 if you have questions

PROGRAMA LIBRE DE INSTRUCCION

Centro de Trabajo Para la Familia ofierte los Cursos que sigue:

- Mecanografia;
- Habilidades de obrero;
- Ayuda con su resumen y su entrevista;
- Como se encuentra trabajo;
- Como encontrar y poseer una casa.

Centro de Trabajo
Para La Familia
600 C Ridley Circle
Newport News, VA 23607

Lunes—Viernes

8 de la mana - 4:30 de la tarde

757.928.360 ingles
757.928.6146 espanol

Same great training opportunities...
Come to our new location

The Family Investment Center

~NEW LOCATION~

Marshall Courts Recreation Center
3301 Marshall Avenue • Newport News, VA
Monday thru Friday
8:00 AM - 4:30 PM
757.928.2680





Bethel Child Development Center Job Opportunity

Family Investment Center • 3301 Marshall Avenue, Newport News, Virginia 23607



Requirements

- Must be 18 years old*
- No Experience, No problem*
- Professional Training is available*
- Full-time and Part-time Hours*
- You must pass background check*



Start your new job, a better job, or an opportunity to prepare for your dream job! NNRHA and Bethel Child Development Center are hosting a hiring event you don't want to miss!

Bring your resume, interview on the spot, we are ready to hire! Discover local resources and training programs that can help you get ahead! If you don't have a resume, or if you need access to a computer, assistance will be available.

Tell your friends, family, and neighbors! For more information, call (757) 928-3680 or email bjackson@nnrha.org.





Newport News Shipbuilding

We Build More than Great Ships | We Build Careers

Starting Pay Over **\$22** per hour

WE ARE HIRING TRAINEES

EEO | Military Spouses | Veteran | Disabled | U.S. Citizenship Required

Newport News Shipbuilding is partnering with the Virginia Ship Repair Association and several local community colleges to offer **eight course-to-hire Marine Trainee** programs for individuals interested in full-time trades careers with NNS. These 2-3 week courses equip individuals with the skills necessary to begin a trades career at Newport News Shipbuilding.

BASIC QUALIFICATIONS:

- 18 years or age or older
- U.S. Citizen
- Ability to work any shift
- Pass a background check, drug screen, and physical
- Pay a reimbursable \$250 to school prior to training

ALL COURSES:

- Occurs Monthly
- Monday-Friday 7 a.m. – 3:30 p.m.
- 90% hands-on instruction
- Resulting in a full-time job with NNS upon graduating!

FITTER

Often called the "carpenters" of shipbuilding, or "Artists of Steel." They measure, cut, grind, fit, align, and tack weld parts to the structural body of the ship.

Thomas Nelson Community College, Tidewater Community College, and Camp Community College.

WELDER

Use a wide range of filler metals and welding processes to perform structural and pipe welds in all phases of production on aircraft carriers and submarines.

Thomas Nelson Community College, Tidewater Community College, and Camp Community College.

SHEET METAL WORKER

Responsible for fabricating and assembling a variety of components onboard ships such as ventilation, joiner bulkheads, framing, furniture, cabinetry, lockers and foundations.

Trainee program offered at Tidewater Community College.

MARINE COATINGS

Perform solvent, hand tool and power tool cleaning. They apply paint using various brushes and rollers to the standards required in a marine environment.

Trainee program offered at Tidewater Community College.

PIPEFITTER

Responsible for installing complex systems together on the ship and in the shop. More than 230 miles of pipe are installed on an aircraft carrier.

Trainee program offered at Tidewater Community College.

OUTSIDE MACHINIST

Responsible for the installation, repair and overhaul of naval ship's mechanical components and systems.

Trainee program offered at Camp Community College.



Apply at: buildyourcareer.com

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News Release

SOCIAL SECURITY

Social Security Administration Expedites Decisions for People with Severe Disabilities

Agency Adds to its Compassionate Allowances List

Kilolo Kijakazi, Acting Commissioner of Social Security, today announced 12 new Compassionate Allowances conditions: 1p36 Deletion Syndrome, Anaplastic Ependymoma, Calciphylaxis, Cholangiocarcinoma, FOXG1 Syndrome, Leber Congenital Amaurosis, Metastatic Endometrial Adenocarcinoma, Paraneoplastic Cerebellar Degeneration, Pineoblastoma – Childhood, Primary Omental Cancer, Sarcomatoid Carcinoma of the Lung – Stages II-IV, and Trisomy 9.

The Compassionate Allowances program quickly identifies claims where the applicant's medical condition or disease clearly meets Social Security's statutory standard for disability. Due to the severe nature of many of these conditions, these claims are often allowed based on medical confirmation of the diagnosis alone. To date, nearly 900,000 people with severe disabilities have been approved through this accelerated, policy-compliant disability process, which now includes a total of 278 conditions.

"The Social Security Administration remains committed to reducing barriers and ensuring people who are eligible for benefits receive them," said Acting Commissioner Kijakazi. "Our Compassionate Allowances program allows us to reinforce that commitment by expediting the disability application process for people with the most severe disabilities."

When a person applies for disability benefits, Social Security must obtain medical records in order to make an accurate determination. The agency incorporates leading technology to identify potential Compassionate Allowances cases and make quick decisions. Social Security's Health IT brings the speed and efficiency of electronic medical records to the disability determination process. With electronic records

transmission, Social Security can quickly obtain a claimant's medical information, review it, and make a faster determination. For more information about the program, including a list of all Compassionate Allowances conditions, please visit www.ssa.gov/compassionateallowances. To learn more about Social Security's Health IT program, please visit www.ssa.gov/hit. People may apply online for disability benefits by visiting www.ssa.gov. To create a my Social Security account, please visit www.ssa.gov/myaccount. ###

To get more Social Security news, follow the Press Office on Twitter @SSAPress.

This press release was produced and disseminated at U.S. taxpayer expense.

Lunes, 14 de agosto de 2023
Para publicación inmediata



Mark Hinkle, Oficial de Prensa
press.office@ssa.gov

Comunicado de Prensa

SEGURO SOCIAL

La Administración del Seguro Social acelera las decisiones para las personas con incapacidades graves

La agencia añade enfermedades a su lista de Aprobación por compasión

Kilolo Kijakazi, Comisionada Interina del Seguro Social, anunció hoy la inclusión de 12 nuevos padecimientos para ampliar el programa de Aprobación por compasión: síndrome de delección 1p36, ependimoma anaplásico, calcifilaxia, colangiocarcinoma, síndrome FOXG1, amaurosis congénita de Leber, adenocarcinoma endometrial metastásico, degeneración cerebelosa paraneoplásica, pineoblastoma infantil, cancer primario de epiplón, carcinoma sarcomatoide de pulmón en estadios II-IV y trisomía 9.

El programa de Aprobación por compasión identifica rápidamente las reclamaciones en las que el padecimiento o enfermedad del solicitante cumple claramente con el estándar legal de incapacidad del Seguro Social. Debido a la naturaleza grave de muchos de estos padecimientos, estas reclamaciones a menudo se aprueban basándose únicamente en la confirmación médica del diagnóstico. Hasta la fecha, más de 900,000 personas con incapacidades graves han sido aprobadas a través de este proceso acelerado de incapacidad, que cumple con las políticas y que ha aumentado a un total de 278 padecimientos.

La Comisionada Interina, Kilolo Kijakazi dijo: «La Administración del Seguro Social sigue comprometida a reducir las barreras y a garantizar que las personas que tienen derecho a los beneficios los reciban. Nuestro programa de Aprobación por compasión nos permite afirmar ese compromiso al acelerar el proceso de solicitud por incapacidad para las personas con las incapacidades más graves».

Cuando una persona solicita beneficios por incapacidad, el Seguro Social debe obtener registros médicos para poder tomar una determinación precisa. La agencia incorpora la tecnología más avanzada para identificar posibles casos de Aprobación por compasión y

tomar decisiones rápidas. El programa de Tecnología de salud del Seguro Social brinda la rapidez y eficiencia de los registros médicos electrónicos al proceso de determinación de incapacidades. Con la transmisión de registros electrónicos, el Seguro Social puede obtener rápidamente la información médica del reclamante, revisarla y tomar una determinación en un plazo más corto.

Para informarse mejor sobre el programa, incluso una lista de todos los padecimientos de Aprobación por compasión, por favor visite www.ssa.gov/compassionateallowances (solo disponible en inglés).

Para aprender más sobre el programa de Tecnología de salud del Seguro Social, por favor visite www.ssa.gov/hit (solo disponible en inglés).

Las personas pueden solicitar beneficios por incapacidad por internet visitando www.segurosocial.gov.

Para crear una cuenta *my* Social Security, por favor visite www.ssa.gov/myaccount (solo disponible en inglés).

###

Para recibir más noticias sobre el Seguro Social, siga a la Oficina de Prensa en Twitter [@SSAPress](https://twitter.com/SSAPress) (solo disponible en inglés).

ALL ABOUT

I am years old!

I live in

This is me!

My Family!

I want to be a when I grow up!

My Friends Are

Favorite Color

Favorite Book

Favorite Food



HURRICANE PREPAREDNESS TIPS

"PROTECT YOURSELF AND LOVED ONES"

Review your emergency plan

Review your plan with everyone in your household and make sure everyone knows about the safest location in the home.



Check your supplies

Be sure you have necessities such as water, blankets, first aid kits, flashlights, batteries, radios and any pet care items.



Set up an out-of-town contact

It's important to have an out-of-state friend or family member as a contact, so they can check on your whereabouts.



Secure important documents

Make sure documents such as insurance cards, IDs and other pertinent information are placed in a secured water-proof container.



Figure out your evacuation route

Make sure you know your evacuation route before the storm hits and keep a full tank of gas.



Be aware of your vehicle's surroundings

Make sure your vehicle is safe. If possible, move your vehicle away from trees or other objects that may damage it in a storm.



Follow official instructions

Follow all instructions from your local authorities regarding evacuation or other safety procedures. Check radio, television or other media for emergency information.



REAC INSPECTIONS – COVID-19 UPDATES AND INFO



- ✓ HUD resumed inspection operations in June 2021.
- ✓ HUD worked closely with the CDC and stakeholders to develop flexible protocols which included a 28-day notification period to property management before an inspection.
- ✓ Residents may opt out of having their unit inspected and an alternate unit will be selected.

RESIDENT CONCERNS

- ✓ Residents should communicate COVID-19 health or related concerns to their property representative. An alternative unit will be selected for inspection.
- ✓ The inspector and property representative will practice safe distancing and wear personal protective equipment (PPE) consistent with CDC guidance.
- ✓ Residents who are home may elect to leave or stay in the unit during the inspection.

PROPERTY CONCERNS

- ✓ PHAs/Owners & Agents may communicate COVID-19 related concerns at the 28, 14, and 2-day notification intervals.
- ✓ If you have any additional questions, please coordinate with your inspector or you may reach out to REAC's Technical Assistance Center (TAC) at 888-245-4860.
- ✓ PHAs/Owners & Agents may reference the REAC Inspector Notice No. 2020-01 for additional detail:
<https://www.hud.gov/sites/dfiles/PIH/documents/COVID19InspectorProtocolNotice2021-01.pdf>

REQUESTS TO POSTPONE

- ✓ All requests to postpone inspection must be communicated to the Technical Assistance Center (TAC): 888-245-4860.
- ✓ REAC works with properties and inspectors to analyze postponement requests on a case-by-case basis, balancing COVID-19 conditions with the risks of not inspecting.
- ✓ REAC will coordinate with Multifamily and Public Housing leadership to ensure it evaluates all relevant factors.
- ✓ On the day of the inspection, the inspector is required to report to the Technical Assistance Center property-level COVID cases.

https://www.hud.gov/program_offices/public_indian_housing/reac

General Overtime Guidelines

Maintenance staff will respond to the following calls:

1. Gas Leaks;
2. Electrical Problems;
3. Smoke Detector;
4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House and Marshall);
5. No Heat between 5:00 p.m. on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.
6. Floods and Sewer Problems;
7. Broken Windows;
8. Collapsed ceiling or damaged roofs;
9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
10. Lock Out/Lock Change;
11. Damaged Exterior Doors;
12. Fire.

Note to Residents: If you believe the situation can wait until the next day, call first thing in the morning.

Manager's Corner

TENANT COUNCIL MEETINGS

Aqueduct	Last Thursday Each Month	10:00 am Gymnasium
Ashe Manor	3rd Thursday Each Month	1:30 pm Community Room
Brighton	3rd Tuesday Each Month	2:00 pm Community Center
Cypress Terrace	2nd Tuesday Each Month	11:00 am Community Center
Great Oak	3rd Thursday Each Month	2:00 pm Community Center
Jefferson Brookville	3rd Thursday Each Month	3:30 pm - Jefferson Brookville Community Room
Lassiter Courts	2nd Thursday Each Month	3:30 pm Community Room
Marshall Courts	3rd Thursday Each Month	2:00 pm Recreation Center
Orcutt Townhomes I	4th Thursday Each Month	10:00 am - Ashe Manor Com- munity Room
Orcutt Townhomes III	4th Thursday Each Month	1:30 pm - Ashe Manor Com- munity Room
Oyster Point	3rd Tuesday Each Month	11:00 am Community Room
Pinecroft	1st Monday Each Month	3:00 pm Lobby
Spratley House	2nd Wednesday Community Room	3:00 pm Community Room



Requested Work Orders

Marshall Courts (757) 928-6154
 Ashe Manor (757) 928-6187
 Aqueduct (757) 833-5700
 Pinecroft (757) 269-4300
 Orcutt Townhomes I (757) 928-6187

* Marshall (757) 928-6181

Tax Credit Properties

Oyster Point (757) 269-4307
 Brighton (757) 591-3280
 Cypress Terrace (757) 833-5720
 Orcutt Townhomes III (757) 928-6187
 Lassiter Courts (757) 928-2690
 Great Oak (757) 592-7448
 Jefferson Brookville (757) 928-2690
 Spratley House (757) 928-6187

***USE ONLY AS AN ALTERNATE NUMBER**

**Please use this number ONLY after 5:00 p.m.
 (757) 247-0484**



MISSION STATEMENT

The mission of the Newport News Redevelopment and Housing Authority (NRRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.

REHABILITATION ASSISTANCE



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

Program Name	Services	Payment
Tidewater Area Hot Line 459-8467	Narcotics Anonymous	No fees
Narcotics Anonymous VA Regional Hot Line 1-800-777-1515	Support group for recovering substance abusers.	No fees
Hampton Roads Clinic Reflections 827-8430	Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility	Sliding fee Scale Medicaid
Project Link 245-0217	Case management and coordination services for prenatal abuser	Sliding fee Scale Medicaid
AI Anon/Alateen 1-888-425-2666 AA Hotline 595-1212	Support group Alcoholism-friends/relatives and teens. 12 Step Program	No fees No fees
Peninsula Area Help Line 875-9314	Narcotics Anonymous	No fees
Advanced Recovery Systems	Alcohol, Eating Disorders and Substance Abuse	Private Insurance

FILING A COMPLAINT...

Here is the Customer Service Hotline Number:

757-928-6063 or 757-928-3680

A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY THE NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY. WHEN FILING A COMPLAINT, YOU MUST STATE YOUR FULL NAME, ADDRESS, AND TELEPHONE NUMBER AND SPEAK AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

THANK YOU



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Newport News Redevelopment and
Housing Authority

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