



# NEWS AND NEIGHBORS

Newport News Redevelopment and Housing Authority

MARCH 2025  
Volume 31  
Issue 3

**HOLIDAYS OBSERVED DURING THE MONTH OF MARCH**

**March 9**  
Daylight Saving's Time begins

**March 17**  
St. Patrick's Day



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# From the Executive Director...



Lysandra M. Shaw  
Executive Director

## Help Make Your Neighborhood a Safer Place

You can make a difference by reporting any potential violence or any activity you suspect is illegal anywhere in our city using a Hot Spot card with a pre-addressed stamped envelope that is enclosed in each newsletter. It can be dropped off at your rental office or mailed and is completely anonymous.

If you would like to talk to someone about any concerns you have, please call NNRHA Safety and Security Officer at (757) 928-2660.



# The Family Investment Center

## FREE TRAINING PROGRAMS

The Family Investment Center offers free training in the following courses:

- CNA;
- Self Paced Typing;
- Employability Skills Workshops;
- Resume and Interviewing Prep;
- Job Lead Assistance;
- Homeownership.

The Family Investment Center

Monday thru Friday  
8:00 am - 4:30 pm  
757.928.3682

## PROGRAMA LIBRE DE INSTRUCCION

Centro de Trabajo Para la Familia ofrece los Cursos que sigue:

- Mecanografía;
- Habilidades de obrero;
- Ayuda consu resumen y su entrevista;
- Como se encuentra trabajo;
- Como encontrar y poseer una casa.

Centro de Trabajo  
Para La Familia

Lunes - Viernes  
8 de le mana - 4:40 de la tarde

757.928.3682 ingles  
757.928.6146 espanol



Same great training  
opportunities...

## The Family Investment Center

Marshall Courts Recreation Center  
3301 Marshall Avenue • Newport News, VA  
Monday thru Friday  
8:00 AM - 4:30 PM  
757.928.3682



# FREE TAX PREP SERVICES

Volunteer Income Tax Assistance program (VITA) provides free tax advice, tax preparation, return filing and other tax assistance to members of the Hampton Roads community.

**Bethel AME Church, Christopher Newport University, Hampton University, HRCAP, Six House INC, United Way of Virginia Peninsula**

**CALL TODAY**

Brenda Williams-Jackson



757-928-3682 or 757-592-1654



[bjackson@nnrha.org](mailto:bjackson@nnrha.org)



NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY / NAVIGATING WEALTH BUILDING  
IN PARTNERSHIP WITH THE HAMPTON ROADS WORKFORCE COUNCIL, PRESENTS:

# OPEN PATHWAYS HIRING EVENT



## WHERE OPPORTUNITIES MEET SKILLS

Hosted by Brooks Crossing Innovation & Opportunity Center

### SECOND CHANCE FRIENDLY

ARE YOU READY TO TAKE THE NEXT STEP IN YOUR CAREER?

Don't miss out! This will be the perfect time to connect your skills with the right opportunity and explore paths that thrive beyond the college route!

**On-The-Spot Interviews Will Be Conducted!**

**College Degree is NOT Required for Available Positions.**



REGISTER NOW: [HTTPS://SLATE.TO/VCFMWKAX](https://slate.to/vcfmwkax) OR  
SCAN QR CODE

**WEDNESDAY, MARCH 5, 2025**  
**10:00 AM - 2:00 PM**  
**550 30TH STREET, NEWPORT NEWS VA**

For more information, contact:

Tasha Moss | [tasha.moss@nn.k12.va.us](mailto:tasha.moss@nn.k12.va.us) | (757)975-5311

Lora Jarrett | [LJarrett@nnrha.org](mailto:LJarrett@nnrha.org) | (757)928-3681

Brandon Turner | [BTurner@theworkforcecouncil.org](mailto:BTurner@theworkforcecouncil.org) | (757)807-3784



AN EQUAL OPPORTUNITY AWARENESS PROGRAM

WIDA IS AN EQUAL OPPORTUNITY EMPLOYER PROGRAM FUNDED BY A GRANT AWARDED BY THE U.S. DEPARTMENT OF LABOR'S EMPLOYMENT AND TRAINING ADMINISTRATION. ALL SERVICES AND SERVICES ARE AVAILABLE FOR INDIVIDUALS WITH DISABILITIES. VA.DJ.VOGL. THIS EVENT IS PLANNED APPROXIMATELY 1500 HRS - 1500 HRS FROM THE FUNDING. THIS PRODUCT WAS CREATED BY THE RECIPIENT AND DOES NOT NECESSARILY REFLECT THE OFFICIAL POSITION OF THE US DOL, THE DEPARTMENT OF DEFENSE AND THE SERVICES DIVISIONS. DO NOT ENDORSE ANY COMPANY, SCHOOL,



# What You Need To Know About Section 3

## Section 3 Act

Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u)(as amended), requires that economic opportunities generated by certain HUD financial assistance for housing (including Public and Indian Housing) and community development programs shall, to the greatest extent feasible, be given to low and very low-income persons, particularly those who are recipients of government assistance for housing, and to businesses that provide economic opportunities for these persons.

## Who Are Section 3 Residents?

Other HUD programs covered by Section 3 (to distinguish between HUD Public and Indian housing programs) are those that provide housing or community development assistance for housing rehabilitation, housing construction, or other public construction project.

Public housing residents including persons with disabilities.

Low and very low income persons who live in the area where a HUD assisted project is located.

## What is a Section 3 Business?

A section 3 business is one:

That is owned by Section 3 residents  
Employs Section 3 residents or;  
Subcontracts with businesses that provide opportunities to low and very low income persons.

## ► What types of Economic Opportunities are available under Section 3?

- Jobs and Employment opportunities
- Training and Educational opportunities
- Contracts and Business opportunities

## ► Who will provide the Economic Opportunities?

• Recipients of HUD financial assistance and their contractors and subcontractors are expected to develop a Section 3 Plan to assure that economic opportunities to the greatest extent feasible, are provided to low and very low-income persons and to qualified Section 3 businesses. One element of that Plan is the use of a Section 3 clause which indicates that all work performed under the contract is subject to the requirements of Section 3.

## ► Who receives Economic Opportunities under Section 3?

### **For training and employment:**

- persons in public and assisted housing;
- persons in the affected project neighborhood;
- participants in HUD Youth-build programs;
- ♦ homeless persons.

### **For contracting:**

- businesses which fit the definition of a Section 3 business.

## ► How can individuals and businesses find out more about Section 3?

### **For contracting opportunities contact:**

The Office of Human Affairs  
Representative: Emmagene Slade  
392 Maple Avenue, P.O. Box 37  
Newport News, VA 23607  
Phone: 757-247-6747 Fax: 757-380-1269

### **For training and employment opportunities contact:**

Representative: LaSandra Wingate  
Newport News Redevelopment and Housing Authority  
P. O. Box 797  
Newport News, VA 23607-0797  
Phone: 757-928-2628

# SECTION 504 REQUEST FOR A REASONABLE ACCOMMODATION

The Newport News Redevelopment and Housing Authority (NNRHA) is committed to operating all of its housing programs in a fair and impartial way. All core programs are open to all eligible individuals and families regardless of sexual orientation, gender identity, or marital status. NNRHA is committed to providing programs in a way that does not discriminate based on race, color, sex, national origin, religion, familial status, disability or elderliness, source of funds, sexual orientation, gender identity, and military status. No otherwise qualified person will be denied housing or otherwise discouraged from obtaining housing at NNRHA because of his/her race, color, sex, national origin, religion, familial status, disability or elderliness, source of funds, sexual orientation, gender identity or military status.

Pursuant to Section 504 of the Rehabilitation Act, no qualified individual with disabilities will be excluded, solely on the basis of disability from participation in or the benefits of the program or activities administered by NNRHA. NNRHA will provide reasonable accommodations to all applicants, residents, and employees, who need such accommodations to be able to enjoy the housing and employment provided by NNRHA. In addition, reasonable modifications will be provided to the structure and features of the apartment and public and common use areas of the property should such modifications be necessary to provide full enjoyment to the premises if such modifications do not result in an administrative and financial burden to NNRHA.



## NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY

### SECTION 504 REQUEST FOR A REASONABLE ACCOMMODATION



**RETURN THIS COMPLETED FORM TO YOUR  
MANAGEMENT OFFICE**

Tenant's Name: \_\_\_\_\_  
Complex Name: \_\_\_\_\_  
Address/Apt. #: \_\_\_\_\_ Zip \_\_\_\_\_  
Telephone #: \_\_\_\_\_

The Newport News Redevelopment and Housing Authority (NNRHA) is required by law to provide special services, transfers or modifications to apartments, buildings or grounds to meet the needs of tenants with disabilities. These are called reasonable accommodations. NNRHA may require documentation to support a claim for a reasonable accommodation. The information supplied will be kept confidential pursuant to law.

NNRHA will work with you to determine how to fulfill your request.

Tenant's Signature \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_ No one in my household has a disability.  
(I do not need to complete the rest of this form)

\_\_\_\_\_ I am not requesting NNRHA to provide an accommodation at this time.

The following person (s) in my household has/have a disability and need one or more of the reasonable accommodations below:

- |   |                                |
|---|--------------------------------|
| _____ Uses a wheelchair                     | _____ Uses a walker            |
| _____ Vision impaired                       | _____ Hearing impaired         |
| _____ Grab bars                             | _____ Audio visual smoke Alarm |
| _____ Door bell light signaler              |                                |
| _____ Other accommodations, please explain: |                                |

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



**Toll Relief**



**EXPANDED PROGRAM**



**Use the Downtown  
or Midtown Tunnel?  
You could save 50% on tolls!**



elizabeth river crossings  
an Abertis company



VDOT

[vdottollrelief.com](http://vdottollrelief.com)

### APPLY IN-PERSON FOR TOLL RELIEF

You must enroll every year to continue to receive toll relief discounts. To enroll, visit one of our service centers. New E-Z Passes are available with an initial balance of \$20 for those without an existing Virginia E-Z Pass account. You must bring the following documents with you when you enroll in person.

**One accepted proof of income:**

W-2, 1099-MISC, or IRS 1040  
Pay stubs (one month)  
Notarized Employer's Statement  
Self-declaration of no income  
Social Security Statement

**One Accepted proof of residency:**

Driver's license  
Mortgage or Lease  
Utility bill  
Military orders

**ENROLL AT YOUR  
NEAREST E-Z PASS  
SERVICE CENTER**

**Norfolk E-ZPass Service Center**  
1701 Church St., Norfolk, VA 23504  
Monday-Friday: 9 am-7 pm  
Saturday: 8 am - 1 pm

**Portsmouth E-ZPass Service Center**  
4010 Victory Blvd., Portsmouth, VA 23701  
Monday-Friday: 9 am - 7 pm  
Saturday: 8 am - 1 pm

**DriveERT Customer Care Center**  
309 County St., Portsmouth, VA 23704  
MONDAY-FRIDAY: 8 AM - 5 PM



# safety Corner

## CHILD ABUSE AND NEGLECT— SYMPTOMS

Symptoms can be physical, psychological, or both. Keep in mind that older children may not talk about the problem, because they fear or want to protect the offender. Or they don't believe they will be taken seriously.

### General symptoms

Certain general symptoms may suggest that a child is experiencing some type of abuse or neglect include:

- ◆ Slower-than-normal development. The child does not show the abilities and skills normally found in other children the same age, such as starting to talk or socialize with others. Some children regress, which means they slip backward, losing skills they had before.
- ◆ Failure to thrive. This is a term that means the child isn't gaining weight or height the way he or she should. Although this can be caused by a medical problem, it can also be a sign that the child is not being well cared for.
- ◆ Unusual interaction with a parent. The parent may not be interested in the child. Or the child may be constantly trying not to upset the parent. The child may actually be afraid of the parent.
- ◆ Mental health problems, such as having low self-esteem, anxiety, depression, or thoughts of suicide.
- ◆ Suddenly getting lower grades in school.
- ◆ Behaving in a way that isn't appropriate or that causes problems. In a young child, this could mean being unusually fussy, being afraid, or not being interested in activities. Children often act out what they have seen or experienced, such as violence or sexual activity. Older children may act out in unusual ways, such as having sex, fighting, using drugs, or running away.

*Should you have any questions or concerns, contact Safety & Security at 928-2660.*

## MISSION STATEMENT



The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.



## FILING A COMPLAINT...



Here is the Customer Service

Hotline Number:

**757-928-6063 or 757-928-6170**

A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY THE NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY. WHEN FILING A COMPLAINT, YOU MUST STATE YOUR FULL NAME, ADDRESS, AND TELEPHONE NUMBER AND SPEAK AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

THANK YOU

# REHABILITATION ASSISTANCE



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

Program Name	Services	Payment
<b>Tidewater Area Hot Line</b> 459-8467	Narcotics Anonymous	No fees
<b>Narcotics Anonymous VA Regional Hot Line</b> 1-800-777-1515	Support group for recovering substance abusers.	No fees
<b>Hampton Roads Clinic Reflections</b> 827-8430	Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility	Sliding fee Scale Medicaid
<b>Project Link</b> 245-0217	Case management and coordination services for prenatal abuser	Sliding fee Scale Medicaid
<b>AI Anon/Alateen</b> 1-888-425-2666 <b>AA Hotline</b> 595-1212	Support group Alcoholism-friends/relatives and teens.  12 Step Program	No fees  No fees
<b>Peninsula Area Help Line</b> 875-9314	Narcotics Anonymous	No fees
<b>Advanced Recovery Systems</b> 1-888-338-1433	Alcohol, Eating Disorders and Substance Abuse	Private Insurance

Newport News Redevelopment and Housing Authority

## COMMUNITY RESOURCES

# COMPUTER LAB IS OPEN FOR LEARNING

### OUR SERVICES INCLUDE

- GED
- Resume Assistance
- Job Search Strategies
- Interview Skills
- AND MORE...



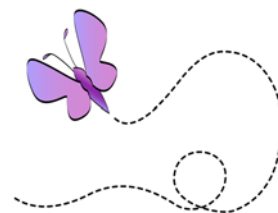
LOCATION: 3301 MARSHALL COURT

BRENDA WILLIAMS  
757-928-3682  
bjackson@nnrha.org



LORA JARRETT  
757-928-3681  
ljarrett@nnrha.org

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# Manager's Corner

## General Overtime Guidelines

Maintenance staff will respond to the following calls:

1. Gas Leaks;
2. Electrical Problems;
3. Smoke Detector;
4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House and Marshall);
5. No Heat between 5:00 pm on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.;
6. Floods and Sewer Problems;
7. Broken Windows;
8. Collapsed ceiling or damaged roofs;
9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
10. Lock Out/Lock Change;
11. Damaged Exterior Doors;
12. Fire.

**Note to Residents:** If you believe the situation can wait until the next day, call first thing in the morning.



All tenants should contact their rental office about proper installation of cable and satellite television before being installed by the company.

# After Hour Guidelines

## Public Housing

Marshall	(757) 928-6154
Spratley House	(757) 928-6187
Ashe Manor	(757) 928-6187
Aqueduct	(757) 833-5700
Pinecroft	(757) 269-4300
Orcutt Townhomes I	(757) 928-6187



\*Marshall (757) 928-6181

## Tax Credit Properties

Oyster Point/Brighton	(757) 269-4307
Brighton	(757) 591-3280
Cypress Terrace	(757) 833-5720
Orcutt Townhomes III	(757) 928-6187
Lassiter Courts	(757) 928-2690
Great Oak	(757) 592-7448
Jefferson Brookville	(757) 928-2690

**\*USE ONLY AS AN ALTERNATE NUMBER**

**Please use this number ONLY after 5:00 pm (757) 247-0484**



## RESIDENT COUNCIL MEETINGS

Aqueduct	Last Thursday Each Month	10:00 am Gymnasium
Ashe Manor	3rd Thursday Each Month	1:30 pm Community Room
Brighton	3rd Tuesday Each Month	2:00 pm Community Center
Cypress Terrace	2nd Tuesday Each Month	11:00 am Community Center
Great Oak	4th Thursday Each Month	2:00 pm Community Center
Jefferson Brookville	3rd Thursday Each Month	3:30 pm - Jefferson Brookville Community Room
Lassiter Courts	2nd Thursday Each Month	3:30 pm Community Room
Marshall Courts	3rd Thursday Each Month	2:00 pm Recreation Center
Orcutt Townhomes I	4th Thursday Each Month	10:00 am - Ashe Manor Community Room
Orcutt Townhomes III	4th Thursday Each Month	1:30 pm - Ashe Manor Community Room
Oyster Point	3rd Tuesday Each Month	11:00 am Community Room
Pinecroft	1st Monday Each Month	3:00 pm Lobby
Spratley House	3rd Wednesday Community Room	11:00 am Community Room



### FIC STAFF MEMBERS

Chrystal Barnes	PH FSS	757-928-3680
Lora Jarrett	ROSS Grant Coordinator	757-928-3681
Brenda Williams	Job Search	757-928-3682
Tara Johnson	504 Request	757-928-3684
Kim Blowe	Tenant Relations Advisor	757-928-4302
Tiawanna Peterson	Tenant Relations Advisor	757-928-6170

CountryLiving

“NO MATTER  
HOW CHAOTIC IT IS,  
WILDFLOWERS  
WILL STILL SPRING  
UP IN THE MIDDLE  
OF NOWHERE.

- Sheryl Crow



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Newport News Redevelopment and  
Housing Authority



P. O. Box 797  
Newport News, VA 23607