



# NEWS AND NEIGHBORS

Newport News Redevelopment and Housing Authority

July 2024

Volume 31, Issue 7

## HOLIDAYS OBSERVED DURING THE MONTH OF JULY

July 4

Independence Day



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Carver Memorial Presbyterian Church  
830 25th Street  
Newport News, VA 23607

June 18 - August 2, 2024

Monday - Friday

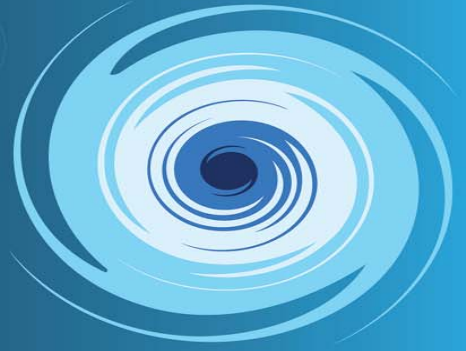
Breakfast: 9:00 am - 9:30 am

Lunch: 12:00 noon - 12:45 pm

Youth only!

Virginia Peninsula Foodbank (No meals on July 4th)

# Ready for HURRICANE SEASON? 5 things to do now.



## Sign up for alerts and warnings in your area.

Public [safety officials use systems](#) to alert you about severe weather and disasters.



## Make sure everyone knows the safest place in your home.

But first, [prepare your home](#), [check that](#) your insurance is up to date, and choose an out-of-town contact. Plan for your [pets](#), too.



## Secure important documents.

Gather [important papers](#) in a waterproof “Grab and Go” box. Keep it handy.



## Have an evacuation plan.

COVID-19 may affect your community’s plans. Check with local officials for [shelter locations](#). Have a go-bag ready with hand sanitizer, masks, medications, and other essentials.



## Stay in the know.

Bookmark [ftc.gov/weatheremergencies](https://www.ftc.gov/weatheremergencies). If a hurricane affects you, check back for tips on recovery and information about your rights.



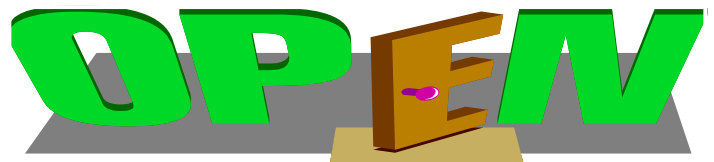
FEDERAL TRADE  
COMMISSION

[ftc.gov/weatheremergencies](https://www.ftc.gov/weatheremergencies)



## MISSION STATEMENT

The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.



The waiting list for housing assistance at the Warwick SRO is open for single room occupancy only.

Please call (757) 928-6060, Monday-Friday, from 9:00 a.m. - 4:00 p.m. to schedule an appointment.



# The Family Investment Center

Same great training opportunities... come to  
our new location.

## FREE TRAINING PROGRAMS

The Family Investment Center offers free training in the following courses:

CNA;  
Self-Paced Typing;  
Employability Skills Workshops;  
Resume and Interviewing Prep;  
Job Lead Assistance;  
Homeownership.

*Call 757-928-3682 if you have  
questions*

## PROGRAMA LIBRE DE INSTRUCCION

Centro de Trabajo Para la Familia ofrece los Cursos que sigue:

- Mecanografia;
- Habilidades de obrero;
- Ayuda consu resumen y su entrevista;
- Como se encuentra trabajo;
- Como encontrar y poseer una casa.

Centro de Trabajo  
Para La Familia

Lunes - Viernes  
8 de le mana - 4:40 de la tarde

757.928.3680 ingles  
757.928.6146 espanol

## The Family Investment Center

~ NEW LOCATION ~

**Marshall Courts Recreation Center  
3301 Marshall Avenue•Newport News, VA**

**Monday thru Friday  
8:00 am – 4:30 pm**

**757.928.3680**

## STAFF NUMBERS at the FIC

Chrystal Barnes	PH FSS	757.928.3680
Lora Jarrett	Main Number	757.928.3681
Brenda Williams	Job Search	757.928.3682
Tara Johnson	504 Request	757.928.3684
TiJuana Gibson	Tenant Relations	757.928.6170
Kim Blowe	Tenant Relations	757.928.4302



Are You Interested in Joining

# RESIDENT Council?

**Want to Become an Elected Official?  
Participate Today & Make a Difference**



**Make Your  
Voices  
Heard**

**STAY TUNED FOR  
MORE  
INFORMATION  
SOON TO COME**

**For more information,  
contact Lora Jarrett  
ROSS Grant Coordinator**

**PH: 757-928-3681  
Email: [ljarrett@nnrha.org](mailto:ljarrett@nnrha.org)**

# Outdoor Grilling Safety Rules



- Electric Grills are still allowed for both indoor and outdoor usage.
- Propane Grills, Dual Fuel grills and Propane Turkey Fryers **are not permitted**.
- Outdoor charcoal, hibachi and wood pellet grills are permitted.
- Grills must be used at a minimum distance of 10 to 15ft away from any structure.
- Using grills on the sidewalks is prohibited.
- Grills **cannot** be left unattended at any time while in operation.
- Dumping coals and ash from the grill onto the grass or pavement is **strictly prohibited**.
- Never, under any circumstances, should lighter fluid or matches be left unattended.
- Tenants are responsible for the clean-up of any grease, ash coals and food that spills.
- Accumulated debris from the grill is to be wrapped in aluminum foil and place in trash receptacles after cooling.
- Any tenant that fails to properly clean spills and accumulated debris will incur a fine of \$25.00.
- **Storage of Outdoor Charcoal, Hibachi and Wood Pellet Grills**
  - ✓ Outdoor grills can be stored in the back of each housing unit when not in use.
  - ✓ Outdoor grills can be stored in units in a clean and orderly manner, not blocking passageways and egresses and not in the utility closet.
  - ✓ Any unit that fails to properly store a grill will be fined \$25.00.
  - ✓ No storing of Lighter Fluids.
  - ✓ Grills cannot be stored in the front of an apartment.

**NNRHA** does not waive any liability for any unsafe practices. If you have any questions please call your rental office.





YOU need Renter's Insurance if your apartment is damaged by a fire, flood, or burglarized. Your personal property is not replaced unless you have renter's insurance. Sofas, beds, toys and clothes are covered only if you buy this type of insurance.

Renter's Insurance can also help if you move out of your apartment temporarily due to a fire. It can help you even if the problem is not in your apartment.

Look under "Insurance" in the yellow pages of the telephone book for companies located in the Newport News area. Don't take chances with your belongings!

According to Section II, 9-C of the Resident's Lease "Management will not be responsible for any of Tenant's personal belongings which are damaged or destroyed by natural disaster or other circumstances which are beyond the control of Management".



Protect  
your  
items with  
affordable  
renter's  
insurance.

# General Overtime Guidelines

Maintenance staff will respond to the following calls:

1. Gas Leaks;
2. Electrical Problems;
3. Smoke Detector;
4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House, Ridley and Marshall);
5. No Heat between 5:00 p.m. on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.
6. Floods and Sewer Problems;
7. Broken Windows;
8. Collapsed ceiling or damaged roofs;
9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
10. Lock Out/Lock Change;
11. Damaged Exterior Doors;
12. Fire.

Note to Residents: If you believe the situation can wait until the next day, call first thing in the morning.

## TENANT COUNCIL MEETINGS

Aqueduct	Last Thursday Each Month	10:00 am Gymnasium
Ashe Manor	3rd Thursday Each Month	1:30 pm Community Room
Brighton	3rd Tuesday Each Month	2:00 pm Community Center
Cypress Terrace	2nd Tuesday Each Month	11:00 am Community Center
Great Oak	3rd Thursday Each Month	2:00 pm Community Center
Jefferson Brookville	3rd Thursday Each Month	3:30 pm - Jefferson Brookville Community Room
Lassiter Courts	2nd Thursday Each Month	3:30 pm Community Room
Marshall Courts	3rd Thursday Each Month	2:00 pm Recreation Center
Orcutt Townhomes I	4th Thursday Each Month	10:00 am - Ashe Manor Com- munity Room
Orcutt Townhomes III	4th Thursday Each Month	1:30 pm - Ashe Manor Com- munity Room
Oyster Point	3rd Tuesday Each Month	11:00 am Community Room
Pinecroft	1st Monday Each Month	3:00 pm Lobby
Spratley House	3rd Wednesday Community Room	3:00 pm Community Room

# Manager's Corner

## Requested Work Orders

### Public Housing

Marshall Courts	(757) 928-6154
Ashe Manor	(757) 928-6187
Aqueduct	(757) 833-5700
Pinecroft	(757) 269-4300
Orcutt Townhomes I	(757) 928-6187



- Marshall (757) 928-6181

### Tax Credit Properties

Oyster Point	(757) 269-4307
Brighton	(757) 591-3280
Cypress Terrace	(757) 833-5720
Orcutt Townhomes III	(757) 928-6187
Lassiter Courts	(757) 928-2690
Great Oak	(757) 592-7448
Jefferson Brookville	(757) 928-2690
Spratley House	(757) 928-6187

**\*USE ONLY AS AN ALTERNATE NUMBER**

**Please use this number ONLY after 5:00 pm  
(757) 247-0484**

## REHABILITATION ASSISTANCE



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

Program Name	Services	Payment
<b>Tidewater Area Hot Line</b> 459-8467	Narcotics Anonymous	No fees
<b>Narcotics Anonymous VA Regional Hot Line</b> 1-800-777-1515	Support group for recovering substance abusers.	No fees
<b>Hampton Roads Clinic Reflections</b> 827-8430	Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility	Sliding fee Scale Medicaid
<b>Project Link</b> 245-0217	Case management and coordination services for prenatal abuser	Sliding fee Scale Medicaid
<b>AI Anon/Alateen</b> 1-888-425-2666	Support group Alcoholism-friends/relatives and teens.	No fees
<b>AA Hotline</b> 595-1212	12 Step Program	No fees
<b>Peninsula Area Help Line</b> 875-9314	Narcotics Anonymous	No fees
<b>Advanced Recovery Systems</b>	Alcohol, Eating Disorders and Substance Abuse	Private Insurance

## FILING A COMPLAINT...



Here is the Customer Service  
Hotline Number:  
**757-928-6063 or 757-928-3680**

A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY THE NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY. WHEN FILING A COMPLAINT, YOU MUST STATE YOUR FULL NAME, ADDRESS, AND TELEPHONE NUMBER AND SPEAK AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

THANK YOU



# HAPPY 4<sup>th</sup> of JULY



This newsletter is published by

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