



NEWS AND NEIGHBORS

Newport News Redevelopment
and Housing Authority

July 2022

Volume 29, Issue 7

HOLIDAYS OBSERVED DURING THE MONTH OF JULY

July 4

Independence Day



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FREE SUMMER MEALS

FOR KIDS

**DORIS MILLER COMMUNITY CENTER
2814 WICKHAM AVENUE
NEWPORT NEWS, VA 23607**

June 22 — August 5, 2022

Monday — Friday

12:00 pm — 12:30 pm

**If you have additional questions, call
Achievable Dream Academy**

(757) 928-6827

REAC INSPECTIONS – COVID-19 UPDATES AND INFO



- ✓ HUD resumed inspection operations in June 2021.
- ✓ HUD worked closely with the CDC and stakeholders to develop flexible protocols which included a 28-day notification period to property management before an inspection.
- ✓ Residents may opt out of having their unit inspected and an alternate unit will be selected.

RESIDENT CONCERNS

- ✓ Residents should communicate COVID-19 health or related concerns to their property representative. An alternative unit will be selected for inspection.
- ✓ The inspector and property representative will practice safe distancing and wear personal protective equipment (PPE) consistent with CDC guidance.
- ✓ Residents who are home may elect to leave or stay in the unit during the inspection.

PROPERTY CONCERNS

- ✓ PHAs/Owners & Agents may communicate COVID-19 related concerns at the 28, 14, and 2-day notification intervals.
- ✓ If you have any additional questions, please coordinate with your inspector or you may reach out to REAC's Technical Assistance Center (TAC) at 888-245-4860.
- ✓ PHAs/Owners & Agents may reference the REAC Inspector Notice No. 2020-01 for additional detail:
<https://www.hud.gov/sites/dfiles/PIH/documents/COVID19InspectorProtocolNotice2021-01.pdf>

REQUESTS TO POSTPONE

- ✓ All requests to postpone inspection must be communicated to the Technical Assistance Center (TAC): 888-245-4860.
- ✓ REAC works with properties and inspectors to analyze postponement requests on a case-by-case basis, balancing COVID-19 conditions with the risks of not inspecting.
- ✓ REAC will coordinate with Multifamily and Public Housing leadership to ensure it evaluates all relevant factors.
- ✓ On the day of the inspection, the inspector is required to report to the Technical Assistance Center property-level COVID cases.

https://www.hud.gov/program_offices/public_indian_housing/reac

Outdoor Grilling Safety Rules



- Electric Grills are still allowed for both indoor and outdoor usage.
- Propane Grills, Dual Fuel grills and Propane Turkey Fryers **are not permitted**.
- Outdoor charcoal, hibachi and wood pellet grills are permitted.
- Grills must be used at a minimum distance of 10 to 15ft away from any structure.
- Using grills on the sidewalks is prohibited.
- Grills **cannot** be left unattended at any time while in operation.
- Dumping coals and ash from the grill onto the grass or pavement is **strictly prohibited**.
- Never, under any circumstances, should lighter fluid or matches be left unattended.
- Tenants are responsible for the clean-up of any grease, ash coals and food that spills.
- Accumulated debris from the grill is to be wrapped in aluminum foil and place in trash receptacles after cooling.
- Any tenant that fails to properly clean spills and accumulated debris will incur a fine of \$25.00.
- **Storage of Outdoor Charcoal, Hibachi and Wood Pellet Grills**
 - ✓ Outdoor grills can be stored in the back of each housing unit when not in use.
 - ✓ Outdoor grills can be stored in units in a clean and orderly manner, not blocking passageways and egresses and not in the utility closet.
 - ✓ Any unit that fails to properly store a grill will be fined \$25.00.
 - ✓ No storing of Lighter Fluids.
 - ✓ Grills cannot be stored in the front of an apartment.

NNRHA does not waiver any liability for any unsafe practices. If you have any questions please call your rental office.

ATTENTION!

THE FAMILY INVESTMENT CENTER HAS MOVED FROM RIDLEY TO MARSHALL COURTS RECREATION CENTER

**Same great training opportunities... come to
our new location.**

FREE TRAINING PROGRAMS

The Family Investment Center offers free training in the following courses:

CNA;
Self-Paced Typing;
Employability Skills Workshops;
Resume and Interviewing Prep;
Job Lead Assistance;
Homeownership.

*Call 757-928-3680 if you have
questions*

PROGRAMA LIBRE DE INSTRUCCION

Centro de Trabajo Para la Familia ofrece los Cursos que sigue:

- Mecanografia;
- Habilidades de obrero;
- Ayuda consu resumen y su entrevista;
- Como se encuentra trabajo;
- Como encontrar y poseer una casa.

Centro de Trabajo
Para La Familia

Lunes - Viernes
8 de le mana - 4:40 de la tarde

757.928.3680 ingles
757.928.6146 espanol

**Same great training opportunities...
come to our new location**

The Family Investment Center

~ NEW LOCATION ~

**Marshall Courts Recreation Center
3301 Marshall Avenue•Newport News, VA
Monday thru Friday
8:00 am – 4:30 pm
757.928.3680**



LOOKING FOR A **JOB?**

WE'RE HIRING!



Huntington Ingalls
Howmet

Mennowood Retirement Community
Hampton Sentara Hospital

FAMILY INVESTMENT CENTER now located at 3301 Marshall Ave
assisting with job placement, resume, training, and more

FOR MORE INFO CONTACT US AT :
Mrs. Brenda Williams, Job Placement Manager

Made with PosterMyWall.com **757-928-3682 / bjackson@nnrha.org**

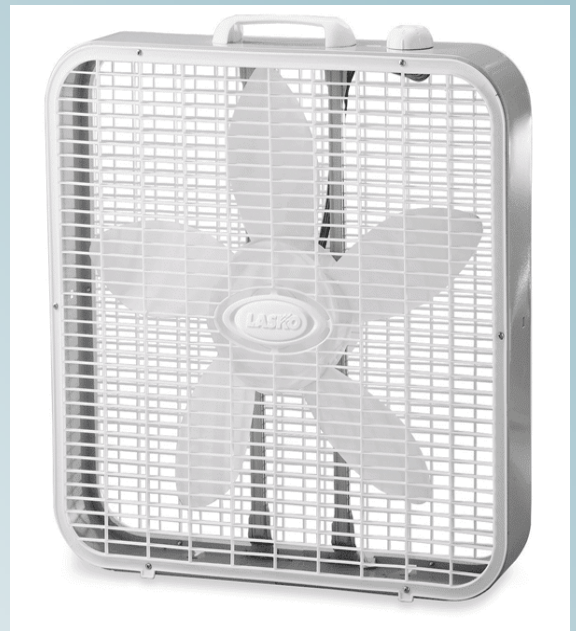
The Heat is Turning Up!

Are you struggling to keep your home cool during the summer?

The *PAA Senior Cool Care* program provides single room air conditioners or fans to income-eligible seniors who need help cooling their homes. It is funded by Dominion Energy and administered through the Virginia Department for Aging and Rehabilitative Services (DARS).

You may qualify if:

- You are a Virginia resident living in PAA's coverage area of Newport News, Hampton, York County Poquoson, James City County or Williamsburg.
- Meet income guidelines
- Age 60 or older



This program runs June 1 through the last working day of September. The fans and air conditioners are issued on a first-come basis while funding lasts.

To find out if you are eligible, call us today and speak with one of our coordinators.

(757) 873-0541

Coronavirus: Keeping you informed

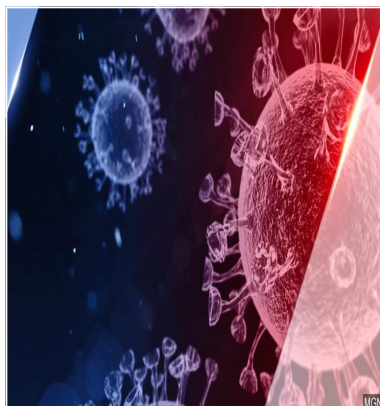
Coronavirus Update from the Virginia Peninsula Foodbank

During times of crisis, the Foodbank plays an important role in meeting community needs. In response to the coronavirus, the Virginia Peninsula Foodbank has been working to provide food to people who might otherwise go hungry.

The Foodbank's Mobile Food Pantry Program is distributing food in high-traffic spots across the peninsula and they are working with partner agencies to ensure people receive the food they desperately need. The team from the Foodbank's Culinary Training Program is preparing breakfast and lunch grab-and-go bags for children throughout our local area. The Foodbank has also hosted several large-scale public food distribution events to help individuals and families struggling to locate healthy meals. During a distribution event in Newport News last week, they provided food to support 500 households.

If you are struggling to get the food you and your family need, please visit the Get Help page on the Foodbank's website to locate a mobile food pantry or partner agency that can help. Please call prior to visiting to confirm hours of operation, as distribution plans change quickly and without much notice.

Due to the increased demand for food in grocery stores, the Foodbank has seen a significant decrease in food pick-ups and store donations, which means personal donations are even more important. You can still drop food donations off at their Hampton headquarters at 2401 Aluminum Avenue. All donations are quarantined for 72 hours before they are available to be distributed. You can make a monetary donation to help purchase truckloads of supplies, donate through YouGiveGoods or purchase through online retailers to ship items directly to the Foodbank's doors. For additional information on any of these options, you can contact Tracy Hansbrough at thansbrough@hrfoodbank.org.



NEWPORT NEWS HEALTH DEPARTMENT

Call center is open 8 AM - 6 PM

Please call 757•594•7069

**If you have questions about where to
get tested if you are experiencing
COVID-19 symptoms.**



We encourage you to self-report illness or quarantine if you are not feeling well. This will prevent spreading the COVID 19 virus to your loved ones and friends.

Micro Enterprise Grant

A new pilot program to support the City's Southeast Community, the Micro Enterprise Grant Program, has been established to assist in the creation and growth of viable micro businesses in the City of Newport News.



FINANCIAL ASSISTANCE

One-time grant amount between \$500 and \$3,500



TRAINING

- Counseling Sessions
- Small Business Outreach



SUPPORT

- Technical Assistance
- Business Plan Development
- Ongoing guidance

HOW ARE YOU ELIGIBLE?

- Five (5) or fewer employees or persons that plan to create such an entity
- Be a for-profit Micro-Enterprise Business
- Be located or locating within the defined geographic area
- Be Low to Moderate Income (LMI) and/or the business must service a LMI area
- Have a Newport News Business License
- Be current on all local taxes or fees
- Complete pre-approved counseling sessions or workshop

TO APPLY OR FOR ADDITIONAL INFORMATION:

Visit www.nnva.gov/development or

Contact Priscilla Green at:

Phone: (757) 509-2587

Email: greenpa@nnva.gov

Newport News
Where Great Things Are Happening



Navigating the SBA's Website

Join the U.S. Department of Housing and Urban Development & the SBA to learn about business resources. This workshop will center around navigating the SBA's website.

Counseling

The SBA offers free workshops and seminars throughout the state. Free one-on-one counseling assistance is also offered through SBA funded resource partners in loan preparation, building a business plan, marketing, contracting, and much more. To find the resource partner in your area, please click on the link.

[Small Business Administration \(sba.gov\)](https://www.sba.gov)

Home Page

[Richmond District Office](#) | [The U.S. Small Business Administration](#) | [SBA.gov](#)

Planning Your Business

[Small Business Administration \(sba.gov\)](#)

Funding Programs

[Small Business Administration \(sba.gov\)](#)

Contracting

[Small Business Administration \(sba.gov\)](#)

Learning Center

[SBA Learning Platform](#)

Local Assistance

[Small Business Administration \(sba.gov\)](#)

Federal Resources

[Official Guide to Government Information and Services](#) | [USA.Gov](#)

Virginia-Richmond District Office
400 N. 8th St. Richmond, VA 23219
(804) 771-2400
Email: Richmond.Va@sba.gov

The VA-Richmond Office provides SBA programs and services to the entire state. Working with SBA resource partners throughout the state, we can help you start, grow and achieve business success.

**For further information and list of events near you, please visit our website at: www.sba.gov/va
Follow us on Twitter: [@SBA_Virginia](#)**



10 Tips To Save Energy When Air Conditioning Is A Must

There are ways to keep cool without turning on your air conditioner, but when the summer temperatures start the 90 (or 100) degree mark daily, sometimes air conditioning is a must. Stay cool and save money with these energy saving tips:

1. **Keep the AC Lower at Night:** Try turning your AC down (so it is running less) during your sleep hours.
2. **Close Off Vents:** By closing the vents, you're forcing all the air up top first, cooling as it comes down.
3. **Rearrange Your Furniture:** Furniture that obstructs air conditioning vents means you could be cooling the back of a chair or the bottom side of your sofa. You would rather have that chill for yourself. Rearrange your furniture, even if only temporarily.
4. **Try 78 Degrees:** That is a good point for an air conditioner to run at its optimal performance level.
5. **Lighting:** Turning lights off can help reduce your heat, but paying attention to how much light you let in from open windows can also play a significant role. Opening and closing your shade everyday with the changing of the sun, it makes a huge difference in how much heat your air conditioner is competing against.
6. **Don't Forget The Fan:** We rely on air conditioners to keep things cool, but having the help of a few supplemental fans doesn't hurt. They use less energy than your air conditioner unit, so having them as back-up is a great idea.
7. **Don't let the water run:** Don't let the water run while brushing your teeth or cleaning the bathroom.
8. **Report all Leaks:** Report all leaks and running toilets.
9. **Use Microwave:** Use your microwave oven instead of a conventional electric or gas range or oven.
10. **Take Showers:** Take showers instead of baths to reduce hot water use. A five minute shower uses a third of the water it takes to run a bath.



Disasters may force you to evacuate or strand you at home. Assemble disaster supplies to last up to a week.

For information, contact your local Emergency Management office or the Virginia Department of Emergency Management at (804) 897-6510.
www.vdem.state.va.us



General Overtime Guidelines

Maintenance staff will respond to the following calls:

1. Gas Leaks;
2. Electrical Problems;
3. Smoke Detector;
4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House, Ridley and Marshall);
5. No Heat between 5:00 p.m. on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.
6. Floods and Sewer Problems;
7. Broken Windows;
8. Collapsed ceiling or damaged roofs;
9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
10. Lock Out/Lock Change;
11. Damaged Exterior Doors;
12. Fire.

Note to Residents: If you believe the situation can wait until the next day, call first thing in the morning.

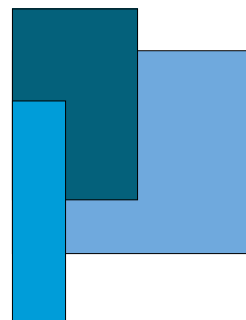
All Tenants should contact their rental office about proper installation of cable and satellite tv before being installed by the company.



MISSION STATEMENT

The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.

Manager's Corner



Requested Work Orders

Public Housing

| | |
|--------------------|----------------|
| Marshall Courts | (757) 928-6154 |
| Ashe Manor | (757) 928-6187 |
| Aqueduct | (757) 833-5700 |
| Pinecroft | (757) 269-4300 |
| Orcutt Townhomes I | (757) 928-6187 |



- Marshall (757) 928-6181

Tax Credit Properties

| | |
|----------------------|----------------|
| Oyster Point | (757) 269-4307 |
| Brighton | (757) 591-3280 |
| Cypress Terrace | (757) 833-5720 |
| Orcutt Townhomes III | (757) 928-6187 |
| Lassiter Courts | (757) 928-2690 |
| Great Oak | (757) 592-7448 |
| Jefferson Brookville | (757) 928-2690 |
| Spratley House | (757) 928-6187 |

***USE ONLY AS AN ALTERNATE NUMBER**

**Please use this number ONLY after 5:00 pm
(757) 247-0484**

REHABILITATION ASSISTANCE



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

| Program Name | Services | Payment |
|---|--|----------------------------------|
| Tidewater Area Hot Line 459-8467 | Narcotics Anonymous | No fees |
| Narcotics Anonymous VA Regional Hot Line 1-800-777-1515 | Support group for recovering substance abusers. | No fees |
| Hampton Roads Clinic Reflections 827-8430 | Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility | Sliding fee Scale Medicaid |
| Project Link 245-0217 | Case management and coordination services for prenatal abuser | Sliding fee Scale Medicaid |
| AI Anon/Alateen 1-888-425-2666 AA Hotline 595-1212 | Support group Alcoholism-friends/relatives and teens. | No fees |
| | 12 Step Program | No fees |
| Peninsula Area Help Line 875-9314 | Narcotics Anonymous | No fees |
| Advanced Recovery Systems | Alcohol, Eating Disorders and Substance Abuse | Private Insurance |

FILING A COMPLAINT...



Here is the Customer Service Hotline Number:
757-928-6063 or 757-928-3680

A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY THE NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY. WHEN FILING A COMPLAINT, YOU MUST STATE YOUR FULL NAME, ADDRESS, AND TELEPHONE NUMBER AND SPEAK AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

THANK YOU



HAPPY 4th of JULY



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