



# NEWS AND NEIGHBORS

Newport News Redevelopment and Housing Authority

November 2022

Volume 29, Issue 11

## HOLIDAYS OBSERVED DURING THE MONTH OF NOVEMBER

~

**November 11**

Veteran's Day

**November 24**

Thanksgiving Day

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## November 8, 2022



Time Polls are open:

6:00 a.m. to  
7:00 p.m.



# THE FAMILY INVESTMENT CENTER HAS MOVED FROM RIDLEY TO MARSHALL COURTS RECREATION CENTER

## FREE TRAINING PROGRAMS

The Family Investment Center offers free training in the following courses:

- CNA;
- Self-Paced Typing;
- Employability Skills Workshops;
- Resume and Interviewing Prep;
- Job Lead Assistance;
- Homeownership.

Call 757.928.3680 if you have questions regarding programs offered.

## PROGRAMA LIBRE DE INSTRUCCION

Centro de Trabajo Para la Familia ofrece los Cursos que sigue:

- Mecanografía;
- Habilidades de obrero;
- Ayuda con su resumen y su entrevista;
- Como se encuentra trabajo;
- Como encontrar y poseer una casa.

Centro de Trabajo  
Para La Familia  
600 C Ridley Circle  
Newport News, VA 23607

Lunes—Viernes

8 de la mañana - 4:30 de la tarde

757.928.360 ingles  
757.928.6146 español

Same great training opportunities...  
Come to our new location

The Family Investment Center

~NEW LOCATION~

Marshall Courts Recreation Center  
3301 Marshall Avenue • Newport News, VA  
Monday thru Friday  
8:00 AM—4:30 PM  
757.928.2680





Newport News Shipbuilding

We Build More than Great Ships | We Build Careers

Starting Pay Over **\$22** per hour

# WE ARE HIRING TRAINEES

EEO | Military Spouses | Veteran | Disabled | U.S. Citizenship Required

Newport News Shipbuilding is partnering with the Virginia Ship Repair Association and several local community colleges to offer **eight course-to-hire Marine Trainee** programs for individuals interested in full-time trades careers with NNS. These 2-3 week courses equip individuals with the skills necessary to begin a trades career at Newport News Shipbuilding.

## BASIC QUALIFICATIONS:

- 18 years or age or older
- U.S. Citizen
- Ability to work any shift
- Pass a background check, drug screen, and physical
- Pay a reimbursable \$250 to school prior to training

## ALL COURSES:

- Occurs Monthly
- Monday-Friday 7 a.m. – 3:30 p.m.
- 90% hands-on instruction
- Resulting in a full-time job with NNS upon graduating!

### FITTER

Often called the "carpenters" of shipbuilding, or "Artists of Steel." They measure, cut, grind, fit, align, and tack weld parts to the structural body of the ship.

Thomas Nelson Community College, Tidewater Community College, and Camp Community College.

### WELDER

Use a wide range of filler metals and welding processes to perform structural and pipe welds in all phases of production on aircraft carriers and submarines.

Thomas Nelson Community College, Tidewater Community College, and Camp Community College.

### SHEET METAL WORKER

Responsible for fabricating and assembling a variety of components onboard ships such as ventilation, joiner bulkheads, framing, furniture, cabinetry, lockers and foundations.

Trainee program offered at Tidewater Community College.

### MARINE COATINGS

Perform solvent, hand tool and power tool cleaning. They apply paint using various brushes and rollers to the standards required in a marine environment.

Trainee program offered at Tidewater Community College.

### PIPEFITTER

Responsible for installing complex systems together on the ship and in the shop. More than 230 miles of pipe are installed on an aircraft carrier.

Trainee program offered at Tidewater Community College.

### OUTSIDE MACHINIST

Responsible for the installation, repair and overhaul of naval ship's mechanical components and systems.

Trainee program offered at Camp Community College.



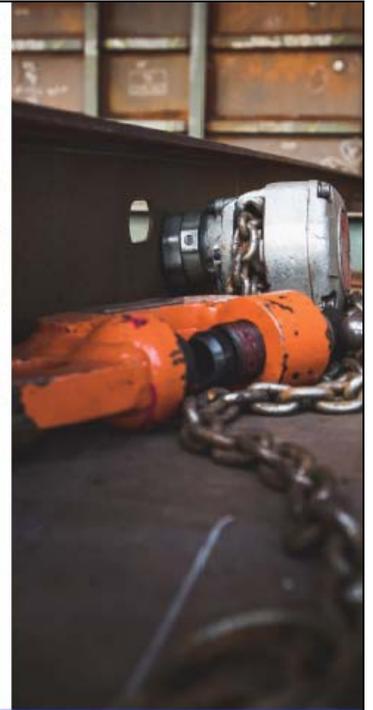
Apply at: [buildyourcareer.com](http://buildyourcareer.com)

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**2-3 WEEK  
TRAINEE  
COURSES**



**AN  
EXCELLENT  
CAREER  
OPPORTUNITY**



## How to Apply:



**1** Visit  
[buildyourcareer.com](http://buildyourcareer.com)



**2** Choose  
"Careers/  
Trades"



**3** Search  
"Trainee"



**4** View all  
available  
programs.

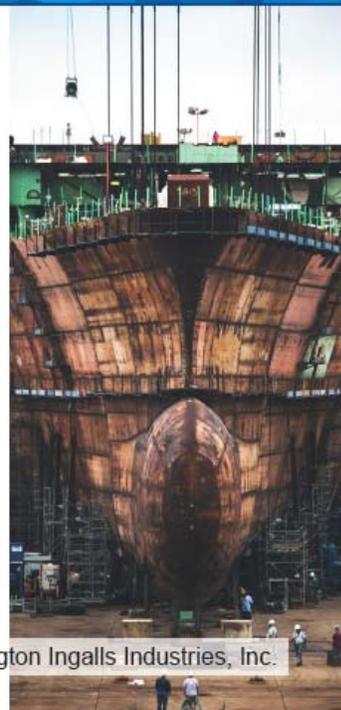


**5** Submit  
your  
application.



**90%  
HANDS-ON  
INSTRUCTION**

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**STARTING PAY  
OVER \$22 PER  
HOUR**



# Get Your Child Tax Credit & Earned Income Tax Credit

## File Your Taxes



Thanks to President Biden's American Rescue Plan, there is more money available to families and/or people with low to moderate incomes. Filing your taxes is how you can claim benefits like the Child Tax Credit and the Earned Income Tax Credit.

Whether or not you received stimulus checks or monthly payments in 2021, additional money may be available to you. If you won't owe taxes, you have until October 15 to file but the sooner you file, the sooner you will receive your benefits.

## A Historic Increase



Families can enjoy an increased Child Tax Credit (\$3,000 or \$3,600, depending on a child/dependent's age), and more people with low incomes can receive a larger Earned Income Tax Credit.

## These Tax Credits Are Not Income

Receiving these benefits will not impact eligibility for other federal benefits such as UI, Medicaid, SNAP, SSI, SDI, TANF, WIC, Section 8 or Public Housing.



## Not a Frequent Tax Filer?

Even if you didn't earn enough to be required to file taxes, you are eligible for the Child Tax Credit and potentially thousands of additional dollars in benefits. See what you can receive by filing a 2021 tax return!

Find out how to get assistance and file your taxes for free at

[ChildTaxCredit.gov](https://www.childtaxcredit.gov)



THE WHITE HOUSE  
WASHINGTON



### **Information on How to Receive the Child Tax Credit and/or Earned Income Tax Credit**

As part of President Biden's American Rescue Plan, many parents and guardians are eligible for the Child Tax Credit and many people are eligible for the Earned Income Tax Credit.

Everyone needs to file a tax return to get their full Child Tax Credit and/or Earned Income Tax Credit. Go to [ChildTaxCredit.Gov](https://www.irs.gov/childtaxcredit) for information on how to get free assistance filing your taxes.

#### **Key Facts About the Child Tax Credit:**

- Parents can receive **\$3,000 or \$3,600** per child ages 0-17 depending on the child's age.
- **Income eligibility:** All eligible families can receive the full credit if they make less than \$150,000 for a married couple or \$112,500 for a single parent in 2021.
- **File your taxes to get your remaining credit or your full credit if you haven't gotten monthly payments:** Families, including those who received part of their Child Tax Credit as monthly payments last year, can get their remaining Child Tax Credit by filing a tax return this year. If you did not receive monthly Child Tax Credit payments, you will receive the full credit amount when you file your tax returns.
- **Non-taxable:** The Child Tax Credit, including the monthly payments received last year, is a tax cut. It is not income that will be taxed.
- **Does not affect other federal benefits:** Receiving the Child Tax Credit will have no impact on anyone's eligibility for, or lower the amount of, other federal benefits.
- **For parents and legal guardians:** Anyone, including grandparents, who are legal guardians may be eligible for the Child Tax Credit.

You can determine [if you are eligible here](#) or [find free resources to help you get](#) your Child Tax Credit.

#### **Key Facts about the Earned Income Tax Credit:**

- Filing taxes will mean many families who are eligible for the Child Tax Credit will also get thousands of dollars in additional tax relief through the Earned Income Tax Credit.

#### **WHAT'S NEW IN THE AMERICAN RESCUE PLAN? The EITC for workers without dependent children is now \$1,500**

- **Previously excluded young and older workers are eligible:** The American Rescue Plan made young workers who aren't half-time students eligible for the EITC for the first time and extended the credit to workers 65 and older.
- **Income eligibility:** Among those without dependent children, single workers with incomes below \$21,430 and married couples with up to \$27,360 can claim the EITC.

**Help spread the word by telling your friends, family, clients, colleagues, and neighbors to visit [ChildTaxCredit.gov](https://www.irs.gov/childtaxcredit) to learn more on how to get the Child Tax Credit and/or Earned Income Tax Credit.**



## The Affordable Connectivity Program

The Affordable Connectivity Program (ACP) was created by Congress and implemented by the Federal Communications Commission (FCC) to assist eligible households to pay for internet services. The ACP will provide assistance to customers needing to connect to jobs, healthcare, and virtual classrooms.

### Ways in which households can qualify for ACP:

- Household income
- Participation in certain government assistance programs
- Participation in Lifeline

#### Income

You are eligible for the ACP if your income is 200% or less than the Federal Poverty Guidelines. The guideline is based on your household size and state.

#### Participation in certain government assistance programs

You are eligible for the ACP if you (or someone in your household) participate in one of these programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
- Medicaid
- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans Pension and Survivors Benefit
- Free and Reduced-Price School Lunch Program or School Breakfast Program, including at U.S. Department of Agriculture (USDA) Community Eligibility Provision schools
- Received a Federal Pell Grant in the current award year

#### Qualify Through Your Child or Dependent

Any member of your household can make your household eligible if they participate in one of the programs above. For example, if your child or dependent participates in the Free and Reduced-Price School Lunch Program or is enrolled in a USDA Community Eligibility Provision school, your household qualifies for the ACP benefit.

**To learn more or enroll in ACP, visit [www.affordableconnectivity.gov](http://www.affordableconnectivity.gov)**

**verizon**<sup>✓</sup>

# Get Free Fios Home Internet

Fios Forward makes home internet even more affordable for ACP customers.



FREE home internet with ACP and Fios Forward.

We're proud to keep people connected by participating in the FCC's Affordable Connectivity Program. Customers approved for the program, can get free Fios Home Internet with Verizon's Fios Forward discount. Qualifying households who sign up for this Fios Mix and Match plan can enjoy speeds of 300/300 Mbps for \$0/mo.

Start here to learn more:  
[verizon.com/fiosforward](https://verizon.com/fiosforward)

FIO Mix and Match Internet for

## \$0/mo

300/300 Mbps internet speeds

- 
- No annual contract
  - No data caps
  - No bill surprises
  - Deposit waived
  - No taxes and fees
  - No equipment charges
  - Autopay not required

[verizon.com/fiosforward](https://verizon.com/fiosforward)

Affordable Connectivity Program (ACP) is a government program providing eligible households with internet service discounts. One program discount per household. Limited-time offer for eligible residential customers signing up for a Fios Mix & Match internet plan. May not combine with all offers. Fios Mix & Match available in select areas. Wired speeds advertised. Wireless speeds may vary due to device limits, multiple users, network & other factors. See [verizon.com/yourspeed](https://verizon.com/yourspeed) for more info. 300/300 Mbps internet speeds [verizon.com/fiosforward](https://verizon.com/fiosforward) Start here to learn more: [verizon.com/fiosforward](https://verizon.com/fiosforward) • No annual contract • No data caps • No bill surprises • Deposit waived • No taxes and fees • No equipment charges • Autopay not required © 2022 Verizon. 9676\_0322 •

## REAC INSPECTIONS – COVID-19 UPDATES AND INFO



- ✓ HUD resumed inspection operations in June 2021.
- ✓ HUD worked closely with the CDC and stakeholders to develop flexible protocols which included a 28-day notification period to property management before an inspection.
- ✓ Residents may opt out of having their unit inspected and an alternate unit will be selected.

### RESIDENT CONCERNS

- ✓ Residents should communicate COVID-19 health or related concerns to their property representative. An alternative unit will be selected for inspection.
- ✓ The inspector and property representative will practice safe distancing and wear personal protective equipment (PPE) consistent with CDC guidance.
- ✓ Residents who are home may elect to leave or stay in the unit during the inspection.

### PROPERTY CONCERNS

- ✓ PHAs/Owners & Agents may communicate COVID-19 related concerns at the 28, 14, and 2-day notification intervals.
- ✓ If you have any additional questions, please coordinate with your inspector or you may reach out to REAC's Technical Assistance Center (TAC) at 888-245-4860.
- ✓ PHAs/Owners & Agents may reference the REAC Inspector Notice No. 2020-01 for additional detail:  
<https://www.hud.gov/sites/dfiles/PIH/documents/COVID19InspectorProtocolNotice2021-01.pdf>

### REQUESTS TO POSTPONE

- ✓ All requests to postpone inspection must be communicated to the Technical Assistance Center (TAC): 888-245-4860.
- ✓ REAC works with properties and inspectors to analyze postponement requests on a case-by-case basis, balancing COVID-19 conditions with the risks of not inspecting.
- ✓ REAC will coordinate with Multifamily and Public Housing leadership to ensure it evaluates all relevant factors.
- ✓ On the day of the inspection, the inspector is required to report to the Technical Assistance Center property-level COVID cases.

[https://www.hud.gov/program\\_offices/public\\_indian\\_housing/reac](https://www.hud.gov/program_offices/public_indian_housing/reac)

# PREPARE NOW:

- Review your emergency plan
- Check your supplies
- Set up an out-of-town contact
- Secure important documents
- Figure out your evacuation route
- Be aware of your vehicle's surroundings
- Follow official instructions

PLAN      PREPARE      EVACUATE



**PLAN / PREPARE / EVACUATE**

# Coronavirus: Keeping you informed

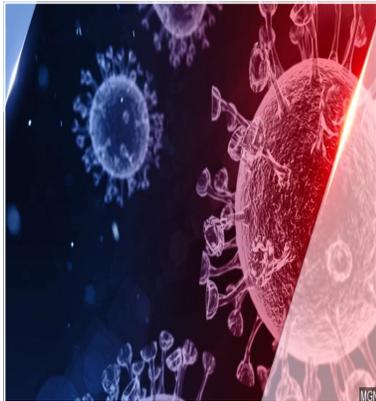
## Coronavirus Update from the Virginia Peninsula Foodbank

During times of crisis, the Foodbank plays an important role in meeting community needs. In response to the coronavirus, the Virginia Peninsula Foodbank has been working to provide food to people who might otherwise go hungry.

The Foodbank's Mobile Food Pantry Program is distributing food in high-traffic spots across the peninsula and they are working with partner agencies to ensure people receive the food they desperately need. The team from the Foodbank's Culinary Training Program is preparing breakfast and lunch grab-and-go bags for children throughout our local area. The Foodbank has also hosted several large-scale public food distribution events to help individuals and families struggling to locate healthy meals. During a distribution event in Newport News last week, they provided food to support 500 households.

If you are struggling to get the food you and your family need, please visit the Get Help page on the Foodbank's website to locate a mobile food pantry or partner agency that can help. Please call prior to visiting to confirm hours of operation, as distribution plans change quickly and without much notice.

Due to the increased demand for food in grocery stores, the Foodbank has seen a significant decrease in food pick-ups and store donations, which means personal donations are even more important. You can still drop food donations off at their Hampton headquarters at 2401 Aluminum Avenue. All donations are quarantined for 72 hours before they are available to be distributed. You can make a monetary donation to help purchase truckloads of supplies, donate through YouGiveGoods or purchase through online retailers to ship items directly to the Foodbank's doors. For additional information on any of these options, you can contact Tracy Hansbrough at [thansbrough@hrfoodbank.org](mailto:thansbrough@hrfoodbank.org).

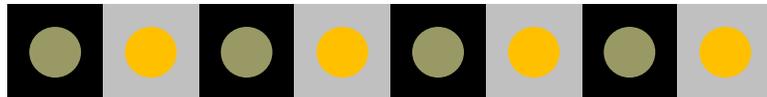


### NEWPORT NEWS HEALTH DEPARTMENT

Call center is open 8 AM - 6 PM

Please call 757-594-7069

If you have questions about where to  
get tested if you are experiencing  
COVID-19 symptoms.



We encourage you to self-report illness or quarantine if you are not feeling well. This will prevent spreading the COVID 19 to your loved ones and friends.

# Micro Enterprise Grant

A new pilot program to support the City's Southeast Community, the Micro Enterprise Grant Program, has been established to assist in the creation and growth of viable micro businesses in the City of Newport News.



## FINANCIAL ASSISTANCE

One-time grant amount between \$500 and \$3,500



## TRAINING

- Counseling Sessions
- Small Business Outreach



## SUPPORT

- Technical Assistance
- Business Plan Development
- Ongoing guidance

## HOW ARE YOU ELIGIBLE?

- Five (5) or fewer employees or persons that plan to create such an entity
- Be a for-profit Micro-Enterprise Business
- Be located or locating within the defined geographic area
- Be Low to Moderate Income (LMI) and/or the business must service a LMI area
- Have a Newport News Business License
- Be current on all local taxes or fees
- Complete pre-approved counseling sessions or workshop

TO APPLY OR FOR ADDITIONAL INFORMATION:

Visit [www.nnva.gov/development](http://www.nnva.gov/development) or

Contact Priscilla Green at:

Phone: (757) 509-2587

Email: [greenpa@nnva.gov](mailto:greenpa@nnva.gov)

**Newport News**  
Where Great Things Are Happening

# Obtenga Su Crédito Tributario Por Hijo Y Su Crédito Tributario Por Ingreso Del Trabajo

## Declare Sus Impuestos



Gracias al Plan de Rescate Americano del presidente Biden, **hay más dinero** disponible para las familias y/o personas con ingresos bajos a moderados. Por medio de una declaración de impuestos es cómo usted puede obtener beneficios como el Crédito Tributario por Hijos y el Crédito Tributario por Ingreso del Trabajo.

Independientemente si usted recibió o no cheques de estímulo o pagos mensuales en el 2021, puede haber dinero adicional para usted. Si no debe impuestos, tiene hasta el 15 de octubre para presentar su declaración de impuestos. Sin embargo, mientras más rápido lo haga, más rápido recibirá sus beneficios.

## Un Incremento Histórico



Las familias pueden disfrutar de un aumento del Crédito Tributario por Hijo (\$3,000 o \$3,600, dependiendo en la edad del hijo(a) o dependiente), y más personas de bajos ingresos pueden recibir un mayor Crédito Tributario por Ingreso del Trabajo.

## Estos Créditos No Son Un Ingreso

Recibir estos créditos no impactará su elegibilidad para recibir otros beneficios federales como UI, Medicaid, SNAP, SSI, SDI, TANF, WIC, Sección 8 o Vivienda Pública.



## ¿No Eres Un Declarante de Impuestos Frecuente?

Incluso si no ganaste lo suficiente para ser obligado a declarar impuestos, aun así, eres elegible para el Crédito Tributario por Hijos y potencialmente para miles de dólares adicionales en beneficios. ¡Ve que tanto puedes recibir presentando una declaración de impuestos de 2021!

Encuentra la manera de tener asistencia sobre como declarar tus impuestos en

[ChildTaxCredit.gov](https://www.childtaxcredit.gov)



THE WHITE HOUSE  
WASHINGTON



THE WHITE HOUSE  
WASHINGTON

### **Información sobre cómo recibir el Crédito Tributario por Hijos y/o el Crédito Tributario por Ingreso del Trabajo**

Como parte del Plan de Rescate Americano del Presidente Biden, muchos padres y tutores son elegibles para el Crédito Tributario por Hijos y muchas otras personas son elegibles para el Crédito Tributario por Ingreso del Trabajo.

Todas las personas deben declarar impuestos para obtener la totalidad del Crédito Tributario por Hijos y/o el Crédito Tributario por Ingreso del Trabajo. Visite [ChildTaxCredit.Gov](https://www.irs.gov/childtaxcredit) para obtener información sobre cómo obtener asistencia gratuita sobre cómo declarar sus impuestos.

#### **Datos clave sobre el Crédito Tributario por Hijos:**

- Los padres pueden recibir \$3,000 o \$3,600 por hijo(a) de 0 a 17 años, dependiendo de la edad del hijo(a).
- **Elegibilidad de ingresos:** todas las familias elegibles pueden recibir el crédito completo si ganan menos de \$150,000 si son una pareja casada o \$112,500 para un padre o madre soltero(a) en 2021.
- **Declare sus impuestos para obtener su crédito restante o su crédito completo si no ha obtenido ningún pago mensual todavía:** Familias, incluidas aquellas que recibieron parte de su Crédito Tributario por Hijos como pagos mensuales durante año pasado, pueden obtener el Crédito Tributario por Hijo restante presentando una declaración de impuestos este año. Si no recibió los pagos mensuales del Crédito Tributario por Hijos, usted recibirá el crédito completo cuando presente sus declaraciones de impuestos.
- **El Crédito no está sujeto a impuestos:** El Crédito Tributario por Hijos, incluidos los pagos mensuales recibidos el año pasado, es una **reducción de impuestos**. Estos ingresos **no** serán gravables de impuestos.
- **No afecta otros beneficios federales:** Recibir el Crédito Tributario por Hijos no tendrá impacto en la elegibilidad de cualquier persona para obtener otros beneficios federales.
- **Para padres y tutores legales:** Cualquier persona, incluidos los abuelos que sean tutores legales de sus nietos(as) pueden ser elegibles para el Crédito Tributario por Hijos.

Usted puede [determinar si es elegible aquí](#) o [encontrar recursos gratuitos](#) para ayudarlo a obtener su Crédito Tributario por Hijos.

#### **Datos clave sobre el Crédito Tributario por Ingreso del Trabajo:**

- Declarar impuestos este año significará que muchas familias que son elegibles para el Crédito Tributario por Hijos también obtendrán miles de dólares en desgravación fiscal adicional a través del Crédito Tributario por Ingreso del Trabajo.

#### **¿QUÉ HAY DE NUEVO EN EL PLAN DE RESCATE AMERICANO? El EITC para trabajadores sin hijos dependientes ahora es de \$1,500**

- **Los trabajadores jóvenes y mayores previamente excluidos ahora son elegibles:** El Plan de Rescate Americano hizo que los trabajadores jóvenes que no son estudiantes de medio tiempo sean elegibles para el EITC por primera vez y extendió el crédito a los trabajadores de 65 años o más.
- **Elegibilidad de ingresos:** Personas sin hijos dependientes, trabajadores solteros con ingresos inferiores a \$21,430 y las parejas casadas con hasta \$27,380 pueden reclamar el EITC.

**Ayude a correr la voz invitando a sus amigos, familiares, clientes, colegas y vecinos a visitar [ChildTaxCredit.gov](https://www.irs.gov/childtaxcredit) para obtener más información sobre cómo obtener el Crédito Tributario por Hijos y/o Crédito Tributario por Ingreso del Trabajo.**

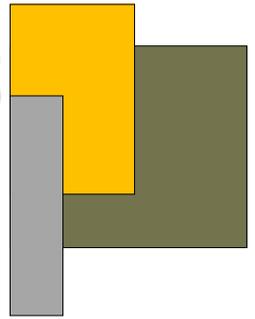
# General Overtime Guidelines

Maintenance staff will respond to the following calls:

1. Gas Leaks;
2. Electrical Problems;
3. Smoke Detector;
4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House and Marshall);
5. No Heat between 5:00 p.m. on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.
6. Floods and Sewer Problems;
7. Broken Windows;
8. Collapsed ceiling or damaged roofs;
9. Commode stopped up (if two in apartment hold to next day if that is a normal business day);
10. Lock Out/Lock Change;
11. Damaged Exterior Doors;
12. Fire.

Note to Residents: If you believe the situation can wait until the next day, call first thing in the morning.

# Manager's Corner



## Requested Work Orders

### Public Housing

Marshall Courts	(757) 928-6154
Ashe Manor	(757) 928-6187
Aqueduct	(757) 833-5700
Pinecroft	(757) 269-4300
Orcutt Townhomes I	(757) 928-6187



\*Marshall (757) 928-6181

### Tax Credit Properties

Oyster Point/Brighton	(757) 269-4307
Brighton	(757) 591-3280
Cypress Terrace	(757) 833-5720
Orcutt Townhomes III	(757) 928-6187
Lassiter Courts	(757) 928-2690
Great Oak	(757) 592-7448
Jefferson Brookville	(757) 928-2690
Spratley House	(757) 928-6187

\* Please use this number ONLY after 5:00 p.m.  
(757) 247-0484



## What are YOU Thankful For?



### MISSION STATEMENT

The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.

## REHABILITATION ASSISTANCE



We all know the heartache and devastation that drugs can bring to our families.

If you or anyone you know and love is affected by substance abuse help is available.

Program Name	Services	Payment
<b>Tidewater Area Hot Line</b> 459-8467	Narcotics Anonymous	No fees
<b>Narcotics Anonymous VA Regional Hot Line</b> 1-800-777-1515	Support group for recovering substance abusers.	No fees
<b>Hampton Roads Clinic Reflections</b> 827-8430	Outpatient Counseling I.V. Methadone Maintenance 30-45 day Residential Facility	Sliding fee Scale Medicaid
<b>Project Link</b> 245-0217	Case management and coordination services for prenatal abuser	Sliding fee Scale Medicaid
<b>AI Anon/Alateen</b> 1-888-425-2666 <b>AA Hotline</b> 595-1212	Support group Alcoholism-friends/relatives and teens.  12 Step Program	No fees  No fees
<b>Peninsula Area Help Line</b> 875-9314	Narcotics Anonymous	No fees
<b>Advanced Recovery Systems</b>	Alcohol, Eating Disorders and Substance Abuse	Private Insurance

## FILING A COMPLAINT...

Here is the Customer Service Hotline Number:

**757-928-6063 or 757-928-3680**

A TENANT HOTLINE IS A FREE SERVICE FOR TENANTS LIVING IN PROPERTIES OWNED AND MANAGED BY THE NEWPORT NEWS REDEVELOPMENT AND HOUSING AUTHORITY. WHEN FILING A COMPLAINT, YOU MUST STATE YOUR FULL NAME, ADDRESS, AND TELEPHONE NUMBER AND SPEAK AS SLOWLY AND CLEARLY AS POSSIBLE.

WE WILL CALL YOU BACK WITHIN 48 HOURS REGARDING YOUR CONCERNS.

THANK YOU



*Thank You*  
**VETERANS**

HONORING ALL WHO SERVED



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Housing Authority

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Newport News Redevelopment and  
Housing Authority

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